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2020

APPENDIX B:
RESPONSES TO OPEN ENDED QUESTIONS
FROM THE 2019 PUBLIC SAFETY
COMMUNITY SURVEY RESULTS

PRESENTED TO:

CITY OF LAS CRUCES
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LAS CRUCES, NM 88001



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Police Services

Q13. What is the number one thing that the City of Las Cruces Police Department can do to improve service to the community?

Response
Respond better to theft
Understand that fewer police may be just as or more safe than more police Many studies show this, to name one article "How much Do we really know about criminal deterrence"- journal of Criminal Law and Criminology.
Be more visible
Be present in the community
Cops are hired to serve and follow the law as everyone else. They dont acquire a badge to act as rulers. That stuck-up attitude by most cops, is getting old. Also lets look into having some sort of regular survey/feedback for work done by cops
Make themselves more visible in our communities. I rarely see then patrolling the streets here.
more patrolling of neighborhoods
Give someone who calls an accurate assessment of the time it will take to respond.
I have really little to comment in response to these questions. For most of them, I am neutral because I have had hardly any contact with police. If the questions were about driving/traffic, I've got more to remark about how driving in Las Cruces.
Make themselves known to this neighborhood and explain what they are doing to keep us safe.
I live in the Mesquite Historic District. I know that the police department is trying to ramp up the community-bicycle patrols, but I don't notice them around that often. Maybe the patrols are out and about, but more visibility would be good.
Respond quickly
Recruit INTELLIGENT people with integrity and compassion. Rid the department of corruption.
911 dispatching could be a little better. when calling for an emergency sometimes they say or ask ridicules questions. Example I called that a trashcan was on fire at the park,
Higher profile in the neighborhood. Answer questions
Have non-corrupt officers on the force. Don't let them turn their lapel cameras off during calls or take items from homes during emergency calls and not report it on their report. And require them to complete their reports for daily incidents daily
Follow through on actions promised against individuals who are causing risk to others.
Acquire some INTEGRITY
Security traffic crime all that can be done by educating people
Try to learn who their residents are. I was confronted by 2 police officers about a year and a half ago. It was such an embarassing situation that I spent several thousand dollars for a compound fence. Now I refuse to answer that fence. Call first.
Higher presence in troubled areas/neighborhood.
I recognize that this is not inherently a police role, but LCPD needs training on diversity and mental health. I have had many interactions with police where they have not listened to the person making the report.

Response time, concern and follow up is a huge problem. Every time I have had to initiate contact with LCPD I have felt less than important and an inconvenience. The response times have been extremely long due to them not being "high priority".
Be more visible. The bikes were a great idea for this area. They responded as quickly as squad cars and quietly. Also, it was a good way to say hello or wave and thus be a little more closer and friendlier.
So many drivers are running red lights.
In my community, there are mainly seniors and some empty houses and I think there is a need to have a police car make some rounds on unspecified times (day or evening times).
Increase face-to-face conversation.
Continue doing a great job.....
GUIDE RESIDENTS FOR NEIGHBORHOOD WATCH, SO NEIGHBORS CAN PARTICIPATE & CONTACT THE DEPARTMENT IF ANY SUSPICIOUS ACTIVITY GOES ON ON THE NEIGHBORHOOD.
Keep intoxicated off my street and ally
Not up to the police officers the city council needs to hire more police officers
Calm traffic
The City (and LCPD) need to address the drug problems, gun access in the schools; sadly, they are following bad examples at home. Homeless pandering is dangerous on the roads and when approaching vehicles and citizens.
They need to be proactive instead of reactive.
More outreach. For example, I couldn't tell you if there is a specific cop/cops assigned to my area and what they do and what we might need to keep an eye out for.
People running red lights. Disabled parking permit misuse. .Panhandling.
It would help to have officers actually patrolling our streets instead of sitting at the main office on Spruce and rushing out when there is a call. Also, obeying traffic rules, like using headlights at dawn and dusk, turn signals, etc.
Coordinate response so that every officer in town doesn't self dispatch to the Major call on the other side of town when there are already 50 officers on scene there and no more are needed. Balance out the city and have designated areas to stay in.
Be more visible in my neighborhood.
Get more police on the streets!!!!
Quicker response for services on stolen property.
Have police presence to ensure safety and comfort. There is none in my neighborhood. Engaging with people needs better attention. Customer service training is needed.
Be sure to avoid the horrible situations in other cities where there is a shoot first/ask questions later attitude!
The way they talk and treat VICTIMS of domestic violence. I was treated as if the abuse i endured was deserved and standing up for myself FINALLY was a crime. I was literally questioned what I did to anger my abusive ex into putting his hands on me.
continue to be highly visible.
I think they need to be visible in school zones and encourage the traffic laws in school zones to be obeyed.
The police department needs to stop driving around in their vehicles and patrolling neighborhoods and streets in cars. If they want to know the community, they should be walking in the community.
Do not send 3 or more cars to an accident. Clear the roadways asap
Reach out and provide information- Coffee with cops would be good. More community presence

They should work on patrolling the highway and small roads there are a lot speeding with no lights on this area
Hard to say. You don't have much of a presence in my neighborhood. However, the few interactions I've had with LCPD the officers have been stern and officious even though the situation was not criminal in nature. Less of an adversarial tone?
Traffic enforcement in residential areas. It's more dangerous to speed in a neighborhood past school bus stops and pedestrians than US70. My neighborhood (Old Country Club) is an absolute drag strip at the moment but you NEVER see a police patrol
Keep homeless away from pedestrians
Sorry, I have no idea
Follow up with vehicle hit and run accidents. They don't even question business employees that could have witnessed these crimes.
PATROL MORE OFTEN
They can listen to what you are saying. School zones need more coverage as well
Be present and accountable.
Be proactive with at risk youth to discourage gang activity.
Make a presence in the neighborhood; enforce traffic laws; codes should take a more active role in the neighborhood and be proactive not reactive
Respond quickly to an emergency call.
Traffic violations
Start fining people for using cell phones while driving. Residents are ALWAYS on the phone creating dangerous situations and law enforcement is doing NOTHING about it. It's a serious danger to the community.
More visibility, stop panhandlers! work on graffiti, do more to address people running red lights, more community outreach, activities to build relations with community - coffee with cop, sponsor clothing drives etc to help the needy, homeless, teens
I don't know, I haven't lived here long enough to know about any of the problems in the city, nor have I had any interaction with police.
They should remember they work for the community not themselves
Set an example by obeying the speed limits, using signals and stopping at stop signs. They are young, arrogant and trigger happy. Obeyung
Be more present
Set a good example by obeying the laws themselves.
Be nicer so that they seem approachable - I got yelled at "What are you, stupid?!" during a very minor traffic incident (officer was ineffectively redirecting traffic from a temporary street closure and I apparently went the wrong way). Rude!
Maintain better traffic control
Increased patrol in neighborhoods.
More officers
Improve presence in areas with high levels of rentals. Triviz and Idaho area. Two multi car collisions in as many months. Speeding on Triviz persists.
More control & discipline of behavior involving police intimidation & attempts to discourage complaints by staging raids.
Be present around neighborhood more
Enforce traffic violations, especially running through red lights.

Be present. Obey traffic laws. Stop driving while looking down at computer.
More & better trained police who can de-escalate home violence, not kill mentally ill people or be unnecessarily cruel to homeless people, & who can deal with petty crime like bicycles being stolen because it greatly impacts poorer residents often
Listen
Be a part of the community not feel like they are above it. Write or record reports as soon as they happen, not wait until a lot of the details are forgotten and changed in their minds.
I think they are doing all they can do considering the number of people we have in Las Cruces.
Improve the department's training and culture so that officers are more competent
Think before they shoot!
in the weekend nights it is good to see them around
Safety
PATROL MORE, THEY USED TO PATROL REGULARLY BUT OVER THE LAST YEAR THAT HAS SIGNIFICANTLY DECLINED.
Be more responsive and timely to calls and be more socially aware of the cultural dynamics of neighborhoods.
Have time set aside 2 or 3 times a year to be able to interact with people of the community's they serve.
I believe that they are doing everything within their power.
No comment
More patrol at night in neighborhoods, especially mine.
I have no idea. It is a tough job
Obey traffic laws.
Maybe hold neighborhood meetings
More officers. LCPD and their academy is great. We need more officers.
I don't have any suggestions
treat people with respect
Develop an educational program that produces a well-rounded, high achieving individual. Install a strong Civilian Review Board.
Hire more police officers and have them patrol more.
More officers
Post a police officer/car in sketchy areas on a nightly basis.
Actually police residential neighborhoods - Theft, home invasion, and drug deals abound. I personally observe 3 or more drug deals a week not 50 feet from the front of my home (have yet to have LCPD officer respond).
Having more community officer's driving around in the night.
I personally feel comfortable with the local PD, but I know a lot of people don't trust cops in general. I think the best way around that is to humanize officers through public presence. If there was a recognizable presence on my block, for example
Set the example by obeying the laws themselves when in a normal duty status. It is not good to see Police or any government vehicle run red lights or not stop at stop signs.

Treat all citizens fair and with respect
Listen more and judge less. Show compassion and empathy, people who call emergency services have higher emotional levels. Focus on the problem at hand, don't create a situation from biased opinions. Solve the actual problem. No more harrassment.
Continue to build on the outreach efforts.
Show presence
I think we need more officers so they could occasionally simply drive through neighborhood streets on patrol, as a prevention tactic. I live close to NMSU and only ever see them in my neighborhood if they are responding to a call.
Expand the police department!!!!!!
Enforce traffic laws. Too many people speeding and running red lights endangering all other drivers. 45 to 55 mph in designated 35 mph areas is not acceptable. This situation is city wide.
be an example of good driving. I have observed police cars straying out of normal lanes, talking on phone
Neighborhood watch more constantly
Focus on the actual bad guys.
Traffic control. (Missouri St. is like a speedway) Use motorcycle patrols more effectively, never see them out on the streets any more or they are riding together tandem.
Be present
Provide problem residents with more incentive not to be problem residents.
More patrolling. in my area there is a lot of drug activity
Nothing
Patrolling
Become more involved in various communities. More of a presence.
This year, I have encountered many drivers failing to follow traffic safety laws. I believe improvement from the police department would be to enforce traffic safety more as well as solving retail store crime more effectively.
Police do a great job already with addressing more serious crimes over frivolous traffic violations, but a little more pressure on busy intersections (blocking intersections, running stop signs, cutting people off) may help with idiotic traffic.
Traffic control and enforcement, particularly on their areas of responsibility relative to the Bataan Highway, which is very, very dangerous. Someone needs to train people here about how to enter freeways (mesh; don't crawl and expect others to brake
Better Training
I think one thing the police department can do is to have community police officers along with the district representative facilitate the community effort to create positive changes within the community.
Be honest, responsible and non-partisan public servants. Keep Las Cruces a safe and enjoyable place to live!
More presence in my neighborhood and probably others, as well.
Neighborhood Watch set up in neighborhood
idk
Enforce traffic regulations, increase number of officers, and initiate more patrols.
Bring back red light cameras.
I do not think that any improvements are necessary.

I believe cracking down on these smaller traffic offenses would help reduce some of our larger problems (running red lights, failing to yield the right of way in the passing lane, etc.). There're too many other things I believe would help to mention
Increase frequency of neighborhood patrols in residential areas around University property (Las Brisas, north side of University Ave., etc.).
Work on the drugs in Copperstone
The biggest things I see are traffic issues: people speeding, on their phones, reckless and careless drivers.
Keep out on the road as you do now
Fight drug sales & drug use, which drives property crimes and much of the violent behaviors in our community
It is my opinion that traffic laws are not being enforced and this leads to bad driving that goes unpunished and also can lead to accidents/injuries of attentive drivers.
Enforce traffic laws and inform residents of their activity in the neighborhood.
They can dispel the perception that if the crime is not murder or armed robbery, then they can't be bothered with it. There are many "petty" crimes that are significant for neighborhoods but that are dismissed by the LCPD.
better control drug traffic
Try and find perpetrators of crimes no matter what, how, when and where they commit crimes.
Better control of awful, aggressive drivers
quicker response time
Patrol HWY 70 for speeders
Push for more street lights and walk and bike around to show a presence
These question don't apply to me because I live in Trails West since 2014 and have seen a police officer twice.
I live in a gated, private commiunity, so many of these questions don't apply to me.
not sure
Have a park meeting once or twice a year to give residents an idea what is happening in our neighborhood and what to look out for.
Local PSA's in print and on TV to promote police services. Advertise non-emergency numbers for police services.
Be visible and provide positive interaction with citizens in the areas with the most concerns and overall.
Be honest
Police Departments must first of all be visible to the citizens. In the neighborhoods, and ensuring traffic regulations are being followed.
I live in a safe area, but I bike, so my concern is traffic. Las Crucens weave, speed, turn into the far lane (I've seen LCPD do that), and pass at double-yellow stripes. Officer presence near schools is excellent, but could be better elsewhere.
Actually provide protection when we need it. Especially when it comes to the safety of our children.
High Visibility/Presence In Higher Crime Areas
traffic laws when drivers are texting and talking on the phone
Ensure that use of deadly force is always justified. There are few instances in the last year where the justification for the use of force seemed weak. This behavior is not what we police to do. Provide enough space for detailed responses!!!!
Continue the current progress they are making.

Spend more time monitoring the homeless situation. There are a number of troublesome locations including the Walmart on Valley that appear to be without consistent support.
Increase education and transparency to the community
I stopped answering questions because I don't have experience in a lot of these areas and did not see a "don't know." I love that they do not try to make money on the occasional person who is temporarily careless (i.e., human.)
Be more visable in Neighborhoods
slow down speeders.
What are the homeless, work programs, for the crazy? There are five or so regulars at the Walmart complex on Valley and another half dozen that rotate their handouts at the Walgreens on El Paseo. Regulars sleep under the I10 overpass on the river.
Be more empathetic towards women and people of color, do more to help resolve domestic violence and rape, or help prevent those things from happening multiple times. Remain calm in the face of conflict. Learn better de-escalation techniques
You are some of the best, and Officer Mora is a great listener! I am impressed with the officers ability to deal with the different cultural groups here in Las Cruces, fairly and honestly. Thank you for your service to our community
Do a better job of monitoring city streets. We continue to have too many distracted (cell phone) drivers who continually run red lights and don't adhere to the rules of the road.
More neighborhood policing, more night patrols
Stop red-light runners and enforce the noise ordinance!
Be friendly
Start ticketing people who are running red lights and texting.
Promptness
More visibility.
More bike patrols
I hv no interaction cannot tell u
I have no idea... I live in a neighborhood that seems to be very safe; I never see a police car in our neighborhood; I don't know what is needed in the greater community.
I would like to see the police ticket drivers who are speeding, running red lights, and using their cell phones. Almost every time I drive anywhere in this town, I see way too many distracted drivers. It is very dangerous.
Patrol city streets, shopping centers, and schools.
Hire more
I understand that you hired a police chief from New York because he had years of experience. I don't believe he understands the culture here and our hard working police officers. Your police officers for the most part are wonderful people.
Treat residents -- all residents regardless of status-- with respect and dignity at all times.
Visibility! More Officers!
Stop red light runners
more police visibility
Frankly, I know nothing about the LCPD. I have lived here a couple of years and am not certain I have ever seen a police officer. ????
Animal control of dogs not kept on leashes/inside/within yards

Listen to residents needs. It seems they are more interested in giving you traffic violations.
Make their presence more visable
install the red ight cameras and .Inspect out of date license plates very bad here.
Change their attitude and become community helpers
Promptness to arrive on calls.
Get some training and give a shit
Work together with I.C.E. and Border patrol
Cell phone usage amount not only the young driver but mostly older drivers. When I see an Older Driver on a cell phone, it scares me that they are not paying attention to their driving. I see more Older Drivers on Cell phones then teenagers.
Strictly enforce no cell phone use in moving vehicles.
Better manage traffic issues.
More presence on our roads, stopping/addressing issues. Every time I go out in the community I see drunk/erratic/dangerous driving, have been witness to 7 red light runs in last year and almost hit twice in those, with the offender taking off.
Have a bigger presence
They have been great to my requests when I've had a concern and or needed assistance.
Be available
Codes enforcement ADA accessibility
More officers, take the homeless OFF the streets & from around the stores. I don't feel safe going anywhere, there are always people asking for handouts for alcohol & whatnot. Then it seems that they love walking out in front of your vehicles. :(
More training on working with people with mental illness or drug addiction.
Faster response time and more.patrols
Treat residents kindly and not act like they're bothering them for doing their job.
Worry more about their jobs than being on their phones and being unproductive
Homelessness and drug abuse is a big problem in my neighborhood. There is a structure at the NE corner of N. Reymond St and Picacho Ave. that is a constant draw for crime. I'm not sure who owns it or if it can be condemned but police should patrol.
Keep a better eye on the HUGE homeless PROBLEM around the businesses
Increase their presence in neighborhoods rather than on main roads, I think it would deter crime.
Be visible. Be friendly. Shake hands, be approachable, be visible. Just like a good parent, you don't only want to have to talk to them when you're in trouble...
Newer in Las Cruces, so I hear things through the news.I chatted w/ police officers when they visited the Farmers' Market. I appreciated because I was able to ask about city codes. Might be good for police to initiate interactions with the community.
Proactively look for suspicious behavior before it turns into a violent crime.
they do a wonderful job.in keeping us safe and free from crime.
Control speed on Conway Avenue. Starting enforcing traffic safety laws,running red lights.

Actually respond to calls, and show up when someone's house is burglarized not offer to take a report 2 days later and stuff never show up.
Get the people in my area that are selling drugs number one!
More visual presence in the neighborhoods.
Education
More prescence
Engage the community, increase neighborhood interactions and meet citizens.
Community policing
Treat minor complaints with respect. I have suffered nearly nightly for 2 1/2 years being inundated with my neighbors loud music. Even when I am in my own home with doors and windows closed. I have given up calling the police. Now I just suffer.
Hire more officers
Keep doing what they have been.
There are many robberies in the area. My family has had gas siphoned out of our gas tanks on vehicles. One of the biggest issues seems to be that police presence is not there, so I have seen an increase in crime from when I lived here in the past.
Be more visible in neighborhoods
Can LCPD patrol my neighborhood on Sonrisa Loop? We have a lot of drug sales, usage and thieves (stealing for drugs).
Willing to enforce all crimes and not tell people well "I didn't see it so I can not do anything about it"
Build better relationships with residents. Be visible and helpful prior to issues occurring. Focus more on building a partnership with the community as opposed to setting up speed traps to boost revenue.
Neighborhood watch
Follow through on investigations
A big problem is when a driver is on the phone, runs a red light, passes when not supposed to and almost cause accidents. It's bothersome when you see these things happen and there is police at the light or driving by and nothing is done.
I don't know how often police drive through certain neighborhoods, but maybe more drives through close neighborhoods such as legends west or metro park
Listen
Patrol neighborhood
Accurately complete reports and completely ports in a timely manner.
maybe by ticketing people that race their vehicle's down neighborhood streets through out the day. Maybe that would stop them from doing that.
Talk with the community
Stop texting and talking on phone while driving . Stop people from running red lights
stop hiding wrongdoing among officers
unknown
don't know
Hire people who are not sociopaths. Fire sociopaths.

Lead by example.
Better interaction with the community.
More visibility. Maybe a neighborhood event. Help create neighborhood watch programs
Be patient and listen to what the people have to say. If a person says they know who committed a crime, at least investigate that person.
Monitor large vehicles that continue to speed, pass inappropriately, on city streets and freeways.
Speeding and ignoring stop signs on Arena drive.
Be more approachable to residents of the community. I
I simply have not had any experience with Las Cruces police beyond code enforcement officers. Most experience with code enforcement has been good: Action on graffiti that read "Death to Israel" with a swastika, which I reported, was unsatisfactory.
Show respect
hire more officers
NA
Deal more effectively with the homeless mentally ill. The panhandling and inappropriate behaviors around retail whopping areas has gotten ridiculous!!
Properly handle hit and runs. This is an increasing problem for las cruces. Ive personally been hit and driver took off on 2 separate occasions with little help from the responding officer in either incident.
Ticket those who text and drive
Follow the law themselves. Seen a few cops speeding without sirens on and texting and driving. Use their sirens just to get through red lights and then turn them off immediately once out of traffic.
Stop speeder down Sonora Springs Drive headings toward Sonoma Drive
Crime prevention
I think having presence is as valuable as anything for crime deterrents.
Follow the law like any other citizen. For example, follow traffic regulations.
Think differently
Work with judges and law makers to to increase prison sentences and fund more prisons
Visibility
take care of the homeless people on the street
Train their new officers to be a little more sympathetic and smarter. They should listen to the witness/victim instead of saying things that shouldn't be said.
1. Traffic control for speeding, running red light, aggressive driving, loud music etc.....
Continue to drive around to make their presence known. When I lived on Triviz, I saw a lot of homeless people. And, where I work I find a lot more homeless people around than ever before (Utah and El Paseo).
They do a great job.
Be seen and stop speeding.
I would like to see a Traffic Enforcement and Safety Division that addresses ONLY traffic safety and enforcement, rather than having to deal with accident investigation and other CID related incidents.
I honestly don't know

Provide a better outreach program/neighborhood watch program.
Remain visible and open to discussion
I believe that last summer the police reduced the incidence of disturbances at night caused by cars racing or stunting (peeling out, laying rubber, etc.) at night on East Spring St., where there are many vacant lots on East Spring and its side sts.
More public education
Respond quickly to all calls.
Hire more officers and keep them employed
More visibility in the neighborhoods, we have several police officers living in our neighborhood, and we would like to see them be involved with our neighborhood watch.
Just keep their presence known. It makes people feel safer just seeing them out in public.
I'd say as a new resident (July of 2018), it would have been helpful to have received some kind of introduction to the services provided in my neighborhood.
more training
They are doing fine with this.
I have no interaction with police generally. I do say hello.
Be more visible, get out of cars more.
Make a big marketing push to engage citizens to create Neighborhood watch groups and make efforts to support the creation of such groups.
Either get better training or get different officers who can manage a potentially dangerous person without killing him or her.
Provide more presence in our neighborhood. They live here but won't provide services here.
No personal DWIs. Be safe always.
Continue visibility efforts.
Enforce traffic laws
Never see them here, be more visible? Even a drive through neighborhood would be good here and there
Have a citizens academy and recruit citizen volunteers, advocates, office staff, and more. I am a former volunteer victims advocate and have done clerical work in my former community. Would love to help.
They are spread thin, sometimes the take so long. I believe they want to help, just seem preoccupied. Then when they come 3 show up and they stand around talking.
Better speed enforcement
Improve their thoroughness and response time.
Enforce the laws that are on the books, especially traffic laws. Speeding on Sonoma Ranch Blvd. is terrible, especially during rush hours.
Have more police patrol the neighborhoods
Do drive throughs in every neighborhood. I have lived in Sonoma Ranch for 13 years and I've seen police cars drive through the neighborhood maybe four times.
More accessibility in a non judgmental and non-threatening way. Currently, police officers have little respect with many citizens. The image needs to be cleaned up.
Ticket for traffic violations, especially cell phone usage and running red lights. People veer in and out of lanes all the time, they rarely stop at stop signs, frequently run red lights, and they are frequently on their cell phones while driving.

Keep people from driving while using their cell phones!!!
With the number of major arterial North/South and East/West roads under construction drivers are more impatient and tend to be more aggressive and push their speed and are less considerate. Not sure how to address this.
Be more visible
Traffic control (city code enforcement)
Increase patrol in areas with burglaries.
?
continue to build on the trust the community has
Policing and enforcing traffic laws. I live in the Sonoma ranch area. Police presence is nil. Traffic enforcement is poor.
Crack down on loud music, Running red lights.
Don't know.
The police are doing a great job. We trust and respect them. We need to be asking ourselves and them, what we can do to help them.
Get the politicians to agree that safety overrides political correctness and that they should have the police officers back
1. Stay as visible as possible by interacting positively with the people that use the recreation facilities throughout the community. 2. Tell the truth about what has happened to our City while the Border Patrol Inspection stations were closed.
In service training on de-escalating methods with citizens
Get out or off of their vehicles and have a conversation with their community.
Respect each citizen no matter who they are.
Be visible. Be fair. Ticket the real speeders and stop looking for easy tickets/minor issues.
Don't know. Have had no direct interactions with police in the 14 years I've lived here, other than traffic direction. I have trust that they're doing their job well, but don't know that from direct experience.
Talk to citizens when they are out and about so we won't fear them
Quicker response
Not have three or four patrol cars patrolling the same streets over and over again. Too many on the same streets at the same time, need to patrol other areas of the city as well. Remove them from Walmart stores.
Maybe they come be on patrol more.and be active at some of the neighborhood meetings.
Get the speeders off the residential streets
Employ more police officers
Patrol area parks to ensure leash laws for dogs are enforced. There is a big problem at Sagecrest and also the Veterans park.
Speed checks
Enforce traffic laws and more patrols in neighborhoods. I have not seen a patrol in my neighborhood in along time. I use to see them daily.
I just moved here. I think they are doing an excellent job. Some of these questions, I can't answer.
Watch for speeders along Sonoma Ranch and Roadrunner and the feeder streets.
be more visible; have police walking around, especially in the new town center; or on bikes - talking to store owners and just being VISIBLE, in parking lots etc during day, and especially at night when there are events

Help better enforce animal control.
Proactively create and schedule with HOAs in the community to attend LC Police Department safety meeting once a year
Hold more informational meetings with neighborhood groups
No opinion
Enforce traffic laws: speed limits, running stop signs/traffic lights, making illegal turns and lane changes, violating distance between cars (riding right on your bumper to get you to get out Of their lane when you are right on the speed limit).
Enforce the traffic laws!! Speeding in and around the Sonoma Ranch area is rampant. People are not obeying stop signs and cutting into traffic--especially on Lohman from the hospital west. Collect fines. Hire more cops.
High visibility is the first step. Develop a sense of omnipresence in the eyes of the community. Be active. Stay active.
Improve the monitoring of traffic violations: speeding, red light running, right turn on red violations.
more visibility. community policing
Crack down on aggressive panhandling. My wife is a pharmacist and has gotten approached aggressively by homeless by PetSmart and El Paseo Walgreens. To include banging on private vehicle and gesturing/cursing.
Add more officers
Have had no interaction so I have no suggestions.
Meet and interact with the residents
Prevent crime—more homeless and possibly drug activity. Recent shootings.
Traffic control
Build awareness, patrol more often. Several police cars live on my. I've lived here for a little over a year and have had no opportunity for contact, so now I'm curious after the survey. I live in Sonoma Ranch, at 1885 Palm Canyon Dr., 88011
Traffic and noise control a lot of poor drivers and loud diesel pickups
Enforce and FOLLOW traffic laws.
Being seen , visibility. Have what can seen and note stealth mode. Be visible and be seen often. Not flying down roadrunner or any road at sixty miles per hour or down the street to go to the coffee shop.
Thank you
i dont have any ideas about this
Enforce Immigration
More officers on the street
Visibility somewhere other then at Walmart
Communicate what is being done to solve and stop crimes.
abide by the law as they except it from the community. I've seen some police officers, ignore the speed limits (exceeding), Im sure officer is not in pursuit or responding to a call. On cell phone while driving. Not setting an example.
Always a need for officer training re: responding to special needs: mental retardation, mental illness, any other unpreventable conditions and with understanding cultures other than their own while protecting the public. It is a difficult job. Tx U
More presents
speeding enforcement

We've only lived in las cruces for 2 months. I can't complete this survey accurately as I have had no contact with the police. Or reason too yet.
Be more present.
n/a
Be more willing to help
Be visible! Make it obvious that you have your eye on things.
No idea, Have no recommendations.
Start enforcing traffic laws!!!! I've lived here 20 years and have yet to see a cop pulling some one over for running a red light, speeding, driving and using cell phone, etc. Ridiculous that you don't enforce the laws.
more police on the streets
Enforce traffic laws. Patrol the east side to prevent drug dealing on dead-end streets. Prevent drag racing on Sonoma Ranch and Northrise.
Get out of Wal Mart and police areas of need
patrol the streets
The first screen of this form will not let you input data. When you select a second item, it erases the first. I suspect a bug or I am too dumb to operate it. Either is possible.
Better enforce traffic laws - even learn the laws themselves. Have seen a number of officers violate traffic laws - when not in emergency mode.
Whatever they're currently doing feels fine. I really don't have any issues that have involved the police.
Just recently moved here so I'm not sure. Be empathetic and sympathetic to all citizens. Try to deescalate danger whenever possible.
Because the community where I live is safe and uneventful on a day-to-day basis, the main thing is to have visibility like a drive-through at different times of day/night.
frequent patrol after dark hours around neighborhood areas and day time
Better community policing. I do not know the officers assigned to patrol my neighborhood and I do not often see them patrolling.
TRAFFIC ENFORCEMENT, esp. on the east side of town; Sonoma Ranch, Roadrunner, Hwy. 70 and the frontage roads! 4-way stops and traffic lights have become a suggestion! How can I teach my kids to drive safely when EVERYONE around us drives like that?
The problem is not the officers. It is the judges who let people WALK!
Crack down on drivers on cell phones or texting. This is a real problem.
Contact people in all neighborhoods by going back to "Walking the Beat"! Have more community outreach events in different areas of the City, get more volunteers to help get interaction within each community.
more personnel?
Not to be prejudice
Be honest and respectful
More visibility and pro-active action.
Crack down on the little things, such as vandalism and flagrant traffic violations.
Please, repeatedly & randomly place radar speed traps to STOP incredible amt of speeding AND vehicles NOT making FULL stops at stop signs. Plases, implant speed calming devices (speed humps) on streets. HUMPS WILL NOT impede emergency vehicles.
Visibility and address concerns

The best way the LC PD can better serve the community is to take better action against drivers -- stop the running of red lights -- excessively done!!!. Better control of speeders on 70 heading south to Main Street
Provide more outreach to inform community of their progress, activities, policies, services etc...because most of what the media shows are the negative things, such as the recent incident at LCPS where the officers' weapon discharged.
enforce speed limits, more visibility on east mesa
Patrol the streets. I have NEVER SEEN a police officer in my neighborhood!
more vehicles driving around. especially in high crime neighborhoods.
It is the city that needs to get more officers so the ones we have r not so overwhelmed with problems and have higher salaries so they stay in Cruces. We need more officers presence on the streets so the officers can be seen and serve the citizens.
More training on sexual assault victims. My teenage daughter was assaulted and the office who took her report was terrible and judgemental and made her feel like it was her fault.
provide better protection from homeless criminals
Be involved more when not on duty
Enforce traffic laws
Bring in all new Departments from a successful city that doesn't discriminate against people who aren't Hispanic, part of the Police or their good ole boys network and/or their family
Improve neighborhood visibility
I am new here so I don't really know where they can improve. I must say that I am very satisfied so far with their visibility, dedication and respect shown to senior citizens.
Get rid of the bad guys
Stop a say hello if we are outside.
Enforce current traffic laws and help to reduce speeding in residential areas
Patrol residential areas more often even if they appear to be safer areas.
No idea. I think traffic issues could be better addressed.
More effort toward traffic violations
Respect all people and show presences and support.
Keep being a presence in the community, thank you!
Restructure their administration
Better traffic enforcement for people on cell phones or texting, not using turn signals, speeding, not obeying traffic laws, etc.
More officers, in ALL neighborhoods
I don't have any suggestions at this time.
The Department's traffic division has a *reputation* for being more concerned about "making quota" than actually enhancing public safety. Negative perception, or negative reality?
Need to be constantly trained in nonescalation tactics and lessen need for violent responses. Provide more counseling services for officers and closer monitoring of their emotional state. More open monitoring of police actions and incidents.
Increase the number of officers and patrols.
Consistently applying traffic violations

Keep the officers you have. I have spoken to some of the officers and they have always treated me with respect. Las Cruces has the best police force I have ever seen in a community this size. Just keep up the good work that's all you need to do.
Vehicles speeding on Senora Springs Drive.
Have an officer posted near the start of each construction zone to enforce speed, safety of workers. At least for a day or even week as it is beginning/changing phase.
Be much more visible in neighborhoods. Continue strong outreach programs.
Number one crack down on traffic violations, cell phones, expired plates, tinted windows and equipment violations.
Enforce a zero tolerance policy for officers who violate their code of conduct to include: racism, bigotry, misogyny, hate, etc. and hold them accountable. Get rid of the "who's going to believe you over me" attitude of the officers.
Enforce traffic laws, especially major thoroughfares, speeding and disregarding basic traffic protocols are the norm. Policing the area Wal-marts seems a role best left for private security. Why limit the # of characters here, if you want to know.
Be more proactive in community policing.
Curb the drug related crimes.
Monitor and control ATVs and desert bikes riding on city streets, specifically Pagosa Hills Avenue.
Hold community meetings to address community issues and solutions.
Visible neighborhood patrols!!
Focus on the small areas where the highest incidence of crime occurs
I have never seen a patrol in my neighborhood
The only issue I have noticed in my neighborhood is speeding, but there have been efforts to help slow drivers, there was a speed limit sign with radar to help remind drivers to slow down
explore more non-violent ways to apprehend people wanted by LCPD
Actually be law enforcement, i have a state trooper in Texas and I have never seen a group of supposed officers so uninformed and unable to do their job. They threaten you and then tell you that if you don't do as they say you are going to jail.
Work on public relations and level of warmth and care shown towards citizens. A lot of the officers tend to be very cold, never smile, and appear very unapproachable.
Stay visible!
My concern is yard theft of personal property, trespassing and vandalism, and porch pirating of packages.
Continue training in mental health education and awareness, and ensure that all officers have the necessary skills to effectively de-escalate situations with individuals with mental illness.
Keep crime low.
Improve codes enforcement regarding vehicles kept illegally on streets and trashy condition of residences
Shoot and kill less mentally ill people on the streets. Can't police use tranquilizer guns? We are humane with animals that way. Don't humans deserve the same?
Monitor traffic coming into and leaving the community.
More officers
Crack down more on drivers speeding on all the streets in Las Cruces as well as highway 70 and the Interstates that run through Las Cruces.
Have a better understanding of the rights of the disabled community and their guardians
I'm a new resident of a new neighborhood, and I have had no personal contact with police. So I don't know the answer to this question.

Add officers
Keep our neighborhood safe & decrease violent crime in Las Cruces
We need to trust those elected.
CATCH THE TERRIBLE DRIVERS ON HWY 70 AND GIVE THEM RECKLESS DRIVING TICKETS
Give tickets to more people on my street (Sienna Ave) who speed and run stop signs
Be very visible
More traffic enforcement. So many people run red lights.
Add more officers to the force. With the city growing so fast, we need more officers and first responders.
Crime prevention and provide services for homeless people
Stop killing our residents. LCPD commit an unconscionable number of murders each year in our community. Their behavior and willingness to shoot is not normal. I am a healthcare provider and have witnessed the bloodshed firsthand.
Enforce traffic laws to make our streets safer. I see at least 5 major traffic violations every morning on my way to work and it's only 1.5 miles.
I think they're doing great
Maybe a little more aggressive speed enforcement on certain streets.
No racial profiling.
Clean up drug issues. E.g., I know of a person who works with the LCPD, whom is married to an Azteca member providing sensitive information to that individual and placing innocent residents lives in jeopardy. Las Cruces deserves better!
More visible presence on the streets.
I have lived in my area for ten years or more and have had to call the police once, so I don't know.
Be more visible rather than only seen when there is a problem.
Show up when called
Police Officers in Las Cruces make you feel as if its an inconvenience for them to have a conversation with you. Then treat everyone as if you are a criminal and act very untrusting of the community.
Reach out to the community
Direct response and enforcement of code enforcement and follow up whether it's animals, weeds, garbage, etc.
Alot
Officers could introduce themselves to the neighborhood.
Get to know the community
More police on the street
I believe that the police officers try to do the best they can but funds, time and politics hold back their actions.
Enable officers to respond and patrol effectively instead of being saddled with activity and productivity standards.
People drive too fast and run too many red/yellow lights.

Set up radar more often on Spitz since very few drivers obey the 25 mph speed limit. In the 18 months we have lived on Stefanie CT I've seen them twice. They have stopped drivers each time.
Increase number of officers in the streets
Traffic patrol in busy and congested areas.
Learn and initiate trainings regarding mental health and domestic violence.
More visibility
Increase # of officers and detectives. Chief should interact with officers. He does not. Admin should support officers. They do not. It's a hostile work environment for officers because of this chief and his admin.
I'm not sure.
I don't know! I see them at events, they're visible on the street day and night.
Give adequate attention to the excessive speeding problem on Elks drive. This problem is probably prevalent in other neighborhoods. .
Better traffic enforcement which is completely lacking on Roadrunner Pkwy. 50 mph is the average speed in a 35 mph speed limit.
Be there when needed
Warn new people to the area that there are law breakers looking to help new arrivals so that they can steal from them.
Patrol Road Runner. I go the speed limit and people pass me like I am standing still (sometimes they even honk when they go past).
I think police are more concerned with traffic stops than they are about individuals and their rights and actually doing things to protect the community. While this isn't all officers, I think we should know them better and they should do likewise.
Patrol neighborhoods more frequently, address gang, drug and traffic crimes that are plaguing the city
More officers to mitigate the growing violent crime
More roving patrols in all neighborhoods
We need more traffic control, especially on highway 70, Sonoma Ranch and Roadrunner.
Rookies & up to 2 yr officers need to have a better attitude w/ citizens & not be so condescending or act like they're being bothered. Younger officers are seen constantly on their phones while posted to do security at the Walmarts - not friendly.
Enforce traffic laws Patrol ALL neighborhoods
Get to know us! Bike patrols, walking... Knock on our doors, leave flyers with dates where we can meet our neighborhood officers in person. There is virtually no patrol presence in High Range.
Follow up after an initial report is filed. I had a robbery (\$4200 new appliances) and never heard another word. Did they investigate or just file it away?
Actually make an effort to solve theft crimes and return property to citizens affected.
Follow through and enforce the law without any bias.
They need more presence (more bodies). They need better pay in order to attract those bodies.
Set a better example by observing the same traffic laws they cite others for, direct traffic when there is an accident & not just congregate, in general be less lazy & have more integrity. Obtain training in dealing with mental health issues.
Traffic laws in general and specifically on Peachtree Hills Rd the city portion
The non-emergency phone line should connect directly to dispatch absent a lengthy voice message. While out of state, I had to call LCPD on a suicidal person. it was beyond frustrating to reach a recording stating the police department was closed.

Enforce traffic laws. Put cameras up for red light runners
More police needed in new housing development areas off of Sonoma Ranch Boulevard & Peachtree Hills Rd. There's a high population of out-of-town construction workers daily blocking roads & resident driveways w/vehicles & preventing garbage collection.
More visibility.
In my neighborhood, speeding and inattentive drivers!!
Traffic control on the streets improve getting homeless off the streets, colverts, underpass areas
More presence
Quicker response time would be helpful. More traffic cops would help as well. I drive up and down Lohman to and from work and I see at least 10 people a day on their cell phones, just on Lohman. It's a dangerous habit.
More positive interactions
Respond to follow up emails. Accurate reporting, keeping people informed on a case etc etc
To have a strong presence, but the community, media needs to show them support for putting themselves at risk.
Do not become like ABQ PD
Continue to improve communication skills.
Hire more officers
Increase moral, get an administration that actually cares about the department. These officers deserve their support.
Enforce traffic laws on 70 within city limits
Tackle drugs and crime. Have more exposure in the community
Keep doing what they're doing!!
Visibility
Sub station way out on the East Mesa. Past Holman/Dunn
Visibility
Increase presence.
Hire more and have more neighborhood patrols.
Speeding in my neighborhood....its absolutely ridiculous how fast people drive in residential areas
Serve and Protect
I really have no response to this, as I believe the LCPD does an excellent job. I live in a very safe area but feel confident that if I needed them, they would be there for me.
Patrol more residents in every part of las Cruces. Also more speed traps at 8 and at 5 .
Enforce traffic laws. Speeding is problem in my neighborhood and with all the construction around the City officer should be helping at least at rush hours
try and control speeders and the running of red lights.
Get to know people in all neighborhoods. I've only lived in Las Cruces 05 months, so I can't comment on how well the police officers are doing their job.
Patrol outlying districts better especially traffic problems, speeding etc in residential areas

<p>Come down hard on the terrible, no turn signal, tailgating, lane jumping, stop sign running, "cut you off", think they are race car driver, drivers. Become more proactive in protecting bicyclists by enforcing laws/ordinances in place.</p> <p>A positive attitude goes a long way. We all have bad days, but sometimes police officers come across as grumpy, put out, or irritated.</p>
<p>Follow the rules, laws and traffic laws</p>
<p>Respond promptly. Hire more officers. It would be nice to see a police car doing neighborhood round once in a while.</p>
<p>Show that they are friendly and willing to help. For police in all of America using their guns should be a last resort for any type of violence. I understand that it's dangerous and you can't predict people, but America needs to rely on them less.</p>
<p>I live just outside the city limits and have not had interaction with city police in my neighborhood. I think increasing the presence of police throughout the city which should deter crime.</p>
<p>Need to work on the various low level crimes that affect quality of life. There are a lot of druggies and transients running around stealing purses, bikes, items out of people's back yards, etc</p>
<p>Stop shooting to kill there are other methods that can be used</p>
<p>Stay friendly and kind to lay people.</p>
<p>Help prevent violence</p>
<p>Enforce codes requests when violations are seen.</p>
<p>I feel they should patrol the community and be visible more often.</p>
<p>Meet with residents regularly. Advertise a lot about when and where this meeting will take place.</p>
<p>Hire more policemen. This city has grown so much and not for the better either. Hwy 70 is used as a race track, weaving in and out and disrespect for the law. It upsets me when a lot of people do not obey laws, they don't stop at stop signs.</p>
<p>Stop huddling at Taco Bell and other areas and get out on the streets. Stop focusing on Main St and run through the neighborhoods.</p>
<p>Enforce traffic laws, especially talking on cell phones and speeding or reckless driving which are hazardous to all drivers. It appears police patrol cars never enforce these traffic violations.</p>
<p>Pay our officers better so we can attract officers to the community</p>
<p>Need more officers to make the streets and the city safer.</p>
<p>Investigate situations correctly instead of jumping to assumptions</p>
<p>I rarely see them anywhere. I don't know if you're short on them. I live in Dona Ana County and we never see the Sheriff anywhere near us. I go into town all the time. I see State Police more than anything.</p>
<p>THEY ARE DOING THERE BEST OUT THERE WHY BREAK IT IF IT ISN'T BROKEN</p>
<p>Patrol more keeping an eye out on crime.</p>
<p>Have more officers</p>
<p>Be more visible. Have small neighborhood events to introduce themselves. More presences shows they care</p>
<p>Show that they will apply the law to themselves as equally as they do to residents. I frequently observe officers violating traffic speed limits on the highways and on residential streets, and they are not approachable or friendly in general.</p>
<p>Police officers can be around the schools more during the time of school kids getting to school and again when they are released. I cannot express the dangers around those times .</p>
<p>Cops are nothing less or more than gangsters in blue, they should stop protecting the worst of them. Those that protect the worst are none better than the worst</p>
<p>Quit drinking and driving.</p>
<p>I think traffic violations should be addressed many a times I see drivers commit a violation and the officer does nothing.</p>

..
More interaction with neighborhoods. There are 3-4 police cars parked in my neighborhood, haven't met one officer yet. Although I believe the cars do serve as a deterrent.
HIRE MORE OFFICERS
A presence in our neighborhood
Patrol area hourly
We have increasing pedestrians being hit by cars and I think they need to be involved in traffic - pedestrian safety. My father was hit crossing a cross walk with a city crossing guard present who did not make sure all the cars had stopped.
stop harrassing the public!
More traffic control-especially downtown-
Give community members prompt and attentive service.
Be more visible.
Be More Visible in All Neighborhoods
The number one issue is to provide more visibility by the police. It means more officers and detectives, more vehicles, necessary equipment, etc. It means additional funds (lots) and therefore has to be addressed by the city Council.
Stop gun violence
Respond quickly in an emergency
They should periodically check out noisy neighbors and vehicles parked on our street that can be dangerous since it's on a loop where you might not see an oncoming car/vehicle.
The police force is understaffed and underpaid. The officers that we have are great, there just isn't enough of them.
more presence patrolling neighborhoods
Finish police reports in a timely manor with the correct information.
Better control of speeders and careless and reckless drivers is needed. I don't believe we have much crime in our area, so the police probably don't need to patrol here as much as problem areas.
I can't think of any one thing because I think they already are doing a great job. Are there areas that concern me, yes, but not sure what LCPD can do about it. Those concerns are drive-by shootings and child predators.
Get to know the people in the community.
1) Observe speed limits, practice signalling and courteous driving on patrol. 2) Direct assistance with managing traffic at the scene of an accident.
Reaction time. And accurate and timely communication with within the department and with the citizens.
Adopt a trauma Informed approach to resident needs
Hire officers that don't have anger issues or a chip on their shoulders. You always hear they are the ones running into danger. Last I looked that's part of the job they signed up for. Same as a soldier having to go to war.
Be as visible as possible.
They have always been great to me and my family. I have not had any problems with any officer. The number one thing ANY department in the CLC is to practice integrity. Always. No excuses. Do what's right.
More active Traffic enforcement
Be more visible in neighborhoods.

more neighborhood presence
I believe you need more officers.
Curb panhandling
Don't abuse the authority....
interact with residents
Reply to employment applications
Presence. Showing face in ALL neighborhoods would be new and significant!
follow up on a report for updates, changes, further proof... suggest to victims to feel free to call them in the future to report any new changes to the report
Obey the laws they are expected to enforce. I have seen officers violating traffic laws (not on a call, just driving around). No turn signals, ignoring stop signs, turns from the wrong lane, speeding, tailgating, littering, etc.
Treat the community fairly and with respect on calls.
I have lived in many states and the Las Cruces police are the best I've seen!
My very limited experience with the department is related to how easily and safely I can drive to and from work, how safe I feel on my street, how safe the children on my street are, and the safety impact of homeless folks in my work neighborhood.
Be friendly. Equal treatment to all races and age
Enforcing Traffic Laws as this town has become unsafe for other citizens walking and other drivers.
The city is growing and crime seems to be getting worse. More cameras, more patrol. I have rarely seen a policeman in my neighborhood except when there has been an emergency call.
Timely presence thru neighborhood's
Hire more officers
More officers on bike patrols.
I think a lot of residents don't feel as safe because of the increase in, of perceived increase in crime. I feel LCPD is doing a great job
Get people who are driving to stop texting and driving at the same time.
Police should abide by traffic laws. I observed a police officer stop in front of the fire station on Northrise at Roadrunner that is clearly marked "keep clear." I wondered what the officer would do if a fire truck needed to exit the fire station.
Hire more police so more presence can be seen.. Crime has increased in Las Cruces and I don't like it.
More police officers patrolling.
I have no issues with the police department and hope I never have any interaction with them that's the way I like it
Cars entering an intersection when they might block it and also people running red lights. I've seen 3 cars at one time run the light at Telshor and Lohman. There is now a sign about not blocking that intersection, Thank You!
We feel well served by the police and take advantage of the possible ways to inform ourselves of their work in the community (e.g., FB, nixle, eMail). We do, though, have a 4-way 'stop' nearby (Mission & Cheyenne) that could use a little oversight.
Be better trained in domestic violence situations.
I would like to see more 'walk the beat' officers, so that residents can know them by face and name, and they could know us,
Have additional funding to hire more officers and have more presence on the streets.

Work to reduce crime, especially violent crime
I have recently moved here and have not had much interaction with Police; therefore, I cannot answer these questions accurately.
Perhaps being somewhat more visible; drive-throughs, etc. We never see them (except the ones who live along our walking route).
Overall LCPD has a strong department. Possibly add more PSAs to handle more petty crimes and not tie up commissioned officers. Also do better to control their officers. some have been in trouble lately and it doesn't look well. Causes distrust.
Be available in public settings to speak with and answer questions of average citizens. Avenues such as senior citizen centers, churches, ball parks, schools, shopping centers, etc.
Be seen occasional in the neighborhood.
More visibility.
Walk the neighborhoods in groups of two or three taking a different area each day. Get to know retired individuals and teach/educate on what to look out for in their neighbors and friends as far as safety related issues are concerned.
Treat their employees better, to better service the community.
Patrol the parking lots of all schools during the beginning and dismissal of school. I have a daughter at Camino Middle School and I have witnessed on multiple occasions very close calls with kids getting run over. People do not park in the parking
Make themselves present during evening hours when most people are going home from work in the neighborhood
Consistent patrols of neighborhoods to deter crime.
I think enforcing traffic laws is very important,
treat people as individual persons, get to know people
Do something about the major homeless issues getting worse and worse all around town. Also not that you don't already but do something to address gang activity specifically.
Be more visible
No need
improve traffic safety
I believe more of a neighborhood outreach program.
Be empathetic and unbiased.
Be more open to meeting civilians in the area in which they patrol
?
1) Have more public meetings. 2) Let us know what services you provide for individual neighborhoods. 3) Better communication on what police are doing; I answered N/A on most of the questions because I have no idea what police are doing to support me.
Citizens need to be responsive, the LCPD is excellent.
Increase neighborhood patrolling
No opinion
Patrol occasionally. Keep up the good work.
I have no idea who the police officers are in my neighborhood. We made contact with those patrolling around our work on regular basis. Said we could contact them anytime with concerns - sent an email to one of the officers and never heard back.

i actually don't know of or see police in my neighborhood. presumably that's because they are busy elsewhere. The one interaction I had was excellent (codes officer checking on complaint about vacant house maybe having trespassers).
Hire more officers
Need more officers on the street, more neighborhood presence. I had to wait hours for a neighbor harassment issue and was told that its an animal control issue when she harasses me by constantly
Work to protect our young people. Part of the liberal agenda is to make people distrust out law enforcement. Protecting young people is the best way to diffuse that agenda.
Keep up the good work. Inform community how they can help with homeless and pan-handling.
Hire more officers. As long as our police force is 90percent honest our Country will be free. I think the quality of our police set us apart from many countries.
Get to know their neighbors and community members
Presence
Not Sure, I never see patrols in our neighborhood, I only see them going to work in the morning when I walk my dogs. We have a lot of police living in our neighborhood.
Check out neighborhoods and parks more often
Have a noticeable, and on going, presence in the neighborhoods.
Fill all vacancies if possible. Visibility is often the best deterrent to potential criminal behavior...it also provides comfort for potential victims.
Check if the suspect is wanted in any states and do not let them out the next day. It doesn't matter if it is just a misdemeanor offense. When you let the suspect out informed the victim so that she or he are aware.
Don't be violent.
Patrol Hillrise. It used to be a safe street/neighborhood, now there is crime, drunks and high rate of speeders. I don't feel safe walking my dog on the sidewalks.
No shooting to kill, listen carfully youngh men when get arrested
We are new here and don't have any first hand experence
Be visible
Be more involved in community activities.
Start giving tickets for Cell Phone use while driving! In CA that's a \$280 ticket. That money can be put back into our City and make roads less dangerous. Need to ticket for running Red Lights and Stop Signs. I've never seen anything like it!
Reduce violent crime, drinking and driving, drug offenses
Deal with the drivers on the roads. They are often speeding and reckless. This is so especially on Lohman.
Quicker response to domestic issues, especially those where an order of protection is on record. Builds trust between LCPD and community. Daughter called 911 because the individual was in her place of employment and police NEVER showed up.
Drive the neighborhood
Visible presence in the neighborhood
enforce the traffic laws..
Provide more long-time involvement with a problem/issue. Often if a problem surfaces once, it will surface again. If a different officer is involved every time, continuity and follow up are more difficult for everyone concerned.
know the community

<p>Get your officers to follow the law! I record and save every single time I see a patrol unit flash his lights to run a red light. Fire Stephanie Carabajal. She is the perfect representative for the Las cruces police department.</p>
<p>cooperate with federal agencies to enforce ALL federal laws.</p>
<p>School visits and mor contact with teenagers</p>
<p>More proactive involvement with the comm and easier access to the public to address community concerns.</p>
<p>No suggestions just thankful for everything they do!</p>
<p>Enforce the noise/traffic rules within the city limits.</p>
<p>Hire more police officers nd be more visible.</p>
<p>I do not know very much about duties/performance of the Police officers but I do feel safe where I live but I am not aware if policemen patrol the street or not</p>
<p>Patrol our neighborhood more frequently especially in the middle of the night. One certain resident is pretty active then.</p>
<p>Continue to be visible.</p>
<p>Ask the traffic department to analyze the traffic increase on Foothills Blvd from e Lohman to s telshor.</p>
<p>Check speeding vehicles on Roadrunner by Veteran's park and on E. Lohman by the hospital. Thanks.</p>
<p>They can certainly be more courteous and dept should hire better chiefs to keep them under stricter control and maybe we won't have to hear and see on our local news that another cop was caught DWI or sexually assaulting a young female</p>
<p>Be more visible through community policing.</p>
<p>Probably more officers in the field, presuming the department is at full strength.</p>
<p>Reinstate bicycle patrol with satellite community policing offices</p>
<p>Change the culture from a jock culture to a problem solving, community based culture and hire accordingly.</p>
<p>Higher visibility, more contact outside their vehicles with residents</p>
<p>Traffic stops</p>
<p>Give more tickets to drivers who speed, cut in and out of traffic, don't come to a complete stop at stop signs, etc. Drivers in this town are out of control and it's scary to drive at times.</p>
<p>Call citizens when they say they will do so. Be available to citizens for explanations and information.</p>
<p>Traffic calming</p>
<p>more routine patrols</p>
<p>I believe that we need to increase police presence and traffic control. There seems to be complete disregard of traffic laws.</p>
<p>Be more visible in the communities and let the residents know who their police officers are.</p>
<p>Be more visible in the area</p>
<p>They seem to be doing well as it is...</p>
<p>Talk to residents of the community.</p>
<p>No comment -- I have very very little contact with police, or opportunity to observe police in action.</p>

keep in the public eye.
LCPD needs more positive interaction with the community. I can't tell you the number of times that I have ran into the police and they can't even be polite. When something happens even if it's a traffic stop, the entire LCPD shows up! Not necessary!
Make sure that if someone has a concern to let that person know what, if any, steps were taken to address it
Instill confidence and trust.
Make random stops (similar to drunk driving sweeps) to check for licensed driver and current insurance.
Add more police
Be more visible. Traffic hogs need to be brought down. I am tired of seeing the speeding of some drivers along Del Rey and other streets.
Stop people from running lights Stop Panhandlers Clean up graffiti Outreach to schools/communities
Monitor traffic, speeding tickets need to be given out more often, US-70, in particular. I rarely see a policeman in our very safe neighborhood so I have very little knowledge of what they do. From what I know, they seem to do a good job.
Enforce traffic laws I feel this would help reduce the number of accidents officers would have to respond to. Officer safety is important if needed place two officers per unit in traffic division. Not enough space left for comments, STUPID!
red light runners. i have almost died more times than i would like to admit. the community needs reinforcement training on how to handle intersections safely. its become ridiculous in this town
Take action against the road outlaws. Those who don't obey traffic laws don't obey any laws.
As a pedestrian with right of way in crosswalk struck by automobile it would have been helpful for the officer to photograph driver's insurance card to be certain accurate accident reporting since I was lying in the street injured couldn't do myself
Enforce traffic laws and be better drivers themselves. Can't tell you the number of times we follow officers and they don't use their turn signals or don't have headlights on at dawn or dusk.
Receive training on dealing with people with mental health issues and people with disabilities.
Traffic control on Elks Drive and Spitz
Stop protecting Mountain View Memorial Regional hospital! Families do not have input for family members. MVMRegial hospital brought two cops to to stop my protest for my daughter's treatment...march 26th. I have a photo of the head er nurse torquing my arm and leaving a bruise that lasted a number of weeks. I'm 75 years old. What threat did I pose???? The peacock cop dared me to touch his being and did I know what consequences that would entail....I have photos, notes. the officer's badge/
That's for the Dept. to discern. The police man and woman I encountered were deplorable and intimidated me to incriminate myself for what...they never said. My daughter was subjected to inhumane treatment and MVMRegional hospital on March 26th. I'm sure they have the videos and I hope that they show the head nurse of ER torquing my arm; I have the photo to prove that.
Enforce traffic laws. Patrol neighborhoods and enforce OHV laws.
Monitor and ticket speeders. Driving is dangerous in town just because people continuously weave through traffic, unexpectedly change lanes at a high rate of speed and simple do not stop at red stop lights or stop signs. Hire more traffic cops, plse
Put in appearances in the neighborhoods periodically. Spend some time on foot at public gatherings, and in parks where people gather.
Crack down on speeders and stop sign violators and noisy trucks and motorcycles.
Stop people from running traffic lights and driving poorly. Police officers should also set an example by using their turn signals and following traffic rules when not in pursuit.
Continue to build on their community policing practices. An officer being present and visible throughout the day makes a difference.
Learn the law before trying to enforce it

Be more visible in the communities.

improve staffing

Reach out with a helping heart

Respond to resident complaints, if even a token gesture.

When a resident calls in a complaint they expect to see an office. Not showing up displays a lack of responsiveness, communication and respect between the police force and the residents.

Accountability for LCPD training. What you LCPD say is NOT AT ALL what you do.

There are way too many shady things happening behind those shiny badges.

Stop spewing "it's a civil matter" before the complainant completes a sentence. It is NOT a police officer's duty or job to determine whether a situation is a civil matter or a criminal matter. Call me and I will teach you.

**Q14a. Would you support pay increases to recruit and retain police personnel?
Please explain:**

Response
Ask good Officers "if your pay was less, would you still have chosen this career?" All will say yes. All industries have to constantly work to retain good people and we do it by building a positive work environment, not increasing pay.
As long as it doesn't raise property taxes, which are already higher than many urban areas.
Raises should be earned and not a 'right'. Establish a system of surveys/feedback and take SERIOUSLY concerns of abuse of authority, cockiness, "attitude". You don't give a raise to retain people. They joined to serve, they are not forced to stay IDK what they make at this time so IDK if I would approve a pay raise. In addition, the new police officers look like kids. Do they require them to take any college courses? Do they need any type of Degree to become a police officer?
If it's necessary
Don't know anything about their qualifications
I don't know how officer salaries in Las Cruces compare to other cities in the area and other cities our size. I think the police department tries to do a good job and tries to balance professional force while still being empathetic to residents.
The entire structure of cop shops needs to change. Only people who want to be cops are people who understand how much they get away with. Based on MY training and experiences, all cops are liars, thieves, rapists, batterers and murderers.
Get the best.
If they would be honest cops.
I live on a limited income which I am working to increase. I know the city needs more police officers, but I can't pay very much in taxes.
As long as the personnel was worth it and a program to monitor the police interaction with residents was instilled.
Yes I support are well trained police man and increase awful his men as well as increase in their payment however they need to continue being educated and trained as the needs of the can the community continue to diversify
I feel that police officers need more than a High School Diploma. More empathy training before they get a gun...!
The more police officers, the less crimes will be committed.
Police need to improve current performance and earn increases.
Equitable w other communities of similar size and crime stats.
Pay professionals and remove the rest.
They put their life on the line. I feel they should receive good wages.
Las Cruces is competing with other bigger cities. The problem is that they get trained in Las Cruces and then they leave. I think there should be home-grown young adults trained from high school age and who feel they belong in the community.
If pay levels aren't sufficient to attract potential officers to LCPD, they should be increased.
Fixed income
PAY INCREASE IS WELL DESERVE, WHEN YOUR CAREER IS TO SERVE & PROTECT AND THAT WOULD ALSO MEAN PUTTING YOUR LIFE ON THE LINE!? YES AN INCREASE IS WELL DESERVED.
Dangerous job
There's not enough police officers in Las Cruces.

We need more qualified Police Officers. This is a dangerous job which should require strict vetting, thereby offering more incentive.
higher pay would bring more applicants, and keep the ones they have.
Higher salaries could provide better recruits and help to retain high quality officers.
Like the question about record keeping.. how should I know internal happenings and their efficiency?
They endanger themselves every time they go to work. I think they deserve better pay and benefits along with the Fire Department. Police and our military should not had to struggle to survive because of low wages.
Yes, I think the abysmal pay that officers and fire personnel who are expected to lay their lives down to protect us has always been ridiculous. I will always agree to pay raises for them.
Pay is not always the answer. Is the pay already competitive? If so, why are they leaving. Is it the culture of the org.? The work load/hours? Supervisors?
Higher pay would help recruit.
They deserve more as they put their lives on the line for us
If they were trained properly and had sympathy for victims of crimes. If they are not bias and treat everyone with respect.
Our police deserve it!
No. Paying people more does not ensure integrity, honesty, or good behavior.
You get what you pay for
We need the police!! They are our protectors
If the need to hire more officers sacrifices quality of new hires and still pays more, I would not be ok with that.
We can't afford right know
Police officers are paid nowhere near enough for the risky and difficult jobs they have to do.
I dont want hire taxes but if it's to do good then its worth it.
It would depend on what makes an officer "qualified"---training, experience?
Honestly, the only time I have seen a policeman in my neighborhood is when they are hiding in their vehicle to ticket speeders. That is all they seem to care about.
MORE OFFICERS ARE NEEDED TI INCREASE PRESENCE
Police do a difficult, often dangerous, job. Too often, they are un- or under appreciated. They, like teachers (also) should be able to earn a living wage without having to worry about whether their income will meet their needs each month.
The higher the pay the higher qualifications can be required. We can strive to have the best police force in the state this will be good for quality of life and economy.
Would like to see more money towards the PD and less on walking trails and multi-layered government entities ie a city manager in addition to a mayor
It's a difficult job not everyone can do. Why not reward the ones that go out and make a difference everyday
Esp. Community outreach, youth services
If money is the only issue then pay increase makes sense. However, Las Cruces is not the only city to have problems with retention and recruitment. It is possible that a generalized decline is due to current generation attitudes and perceptions.
Having a properly trained and happy police force is always important.
Hire my son

There needs to be more pride and respect by then as a whole. Officers from late 70's and 80's were so professional.
They have an important job and should be paid accordingly.
Need to show citizens that they hire and maintain based on quality, not on nepotism or artificial "balance" based on quotas.
Maybe if there were better pay you could recruit nicer police officers.
Public safety should be a priority for CLC, even if it increases taxes, or has to be taken from other sources.
if local administrative positions didn't give themselves all the money and bonuses, they could give a lot of the tax payers money to the police dept. where its needed.
I know from past questions that it is hard to retain officers. Pay and support are the only actual tools available for retention.
Considering behavior already overpaid.
There is never enough training.
Better communication skills.
As a community, we need to be willing to shoulder a greater financial burden through property tax increases if necessary that can then be used toward recruiting and retention. More police means better community outreach and faster response time.
Yes, IF the selection process was able to weed out people who want to be police who are lazy, lack sense, or want to be powerful and carry a gun and do not really care They are dangerous to the public. Pay raises based on training and mentorship.
Why? So they can keep recruiting idiots and give them higher pay?
Yes! They put their lives every day on the line to protect us, no amount of money can say thank you for that. If we offer better pay then maybe we can encourage them to stay in Las Cruces instead of bigger cities where they would get more pay.
I think pay increases would help retain personnel and make personnel more likely to take a genuine interest in their job performance and community involvement.
Qualification is the key word. Far too many in the public thinks that many recruits have mental problems. There seem to be no standards on who is selected. And by looking at how many police throughout the deals with decisions, there is a reason why the public think that way, especially when it comes to people of color.
quality not quantity
Irrespective of the intrinsic factors in police officers, I believe better pay will motivates officers in the sensitivity of the training and better equip the tools and technology to understanding with the community safety.
If they get special wages and or services for their department I believe all departments within the city should receive the same.
Police are over worked and under paid. If another city provides better opportunity they may leave our city.
Our city is worth it. I would rather they get the pay increases to protect our city, than the Political offices get increases in their salaries.
No comment
I live paycheck to paycheck at less than minimum wage so as long as it won't come out of my check, I support it.
On fixed income can't afford any more taxes
Offer a higher pay, recruit more officers, more staff will cut down on overtime. The presence of more officers will cut down on crime.
I would like to see psychological testing to avoid hiring officers who terrorize and murder people of color. And extreme background checks of current and future employees and a strong policy regarding NOT hiring white supremacists.
How do you put a dollar amount on safety?
If pay is the strongest motivation for becoming a police officer then the town is already in serious trouble.

It's a dangerous job and if the pay isn't worth it then they won't stay. Las cruces is behind in pay scales. I work for the city and i am not paid enough for my job either. But I support pay raises for police
If training improves our community then it is worth spending money to do it.
I believe these officers lack the skills and motivation to do law enforcement.
Police officers are like teachers and nurses and other real public servants. They deserve a fair, if not competitive, living wage.
If we recruit and train officers then they go to another location, we are not benefiting the other communities are. Pay them enough to stay and protect us.
Safety should be EVERYONE top concern in the city. And get some trained detectives to actually solve crimes
The officers that are currently employed should be reevaluated. Higher standards for officers and more in depth training for new recruits.
Better pay would attract more applicants,
Police have to be well paid, but they also need to be supported by the people and government. I don't think they get enough support. It's also a dangerous time to be a cop.
Because Police Officers put their life on the line of duty, their salary should be the highest in our municipality.
Funding for police/fire should be its own separate bond issue, & not included with other depts. People could see exactly where the money will go. Perhaps partner with NMSU to offer officers continuing ed in criminal justice as incentive, too.
I have complete trust in our officers, however; I believe they're understaffed through no fault of their own. I strongly support a tax increase to provide additional police support.
I believe the city has the the funds to provide better pay to officers, but spends too much on unimportant projects, such as downtown, the bus system or the convention center.
thankless job with the possibility of danger every day. Low pay attracts low ability
They put there lives at risk
If you pay for quality, you get quality. If you pay for crap, you get crap.
We have a good police academy! When officers are sufficiently trained and get some experience they qualify and move on to larger cities that pay more. More pay and accommodations.
It's happening in every profession.
Yes
You have to pay people well and compensate them if you want them to be effective at their job.
I'm uncertain as to properly answer this question as I don't know enough about the question to answer. (I had no idea the city had problems recruiting and retaining qualified personnel.)
Hiring and training thugs with guns is no good for anyone. I believe pay increases should only happen with proper accountability for officers and upper management that supports community engagement rather than "us vs. them" paramilitary training.
We have to be able to continually compete to find and adequately train the very best. Good wages keep people more honest.
Esuna obra muy dificil, y sin reconocimiento.
It depends on where the funds come from and how much their salary will increase.
Police officers in Las Cruces need to be supported in order to be retained.
To build and maintain an effective, respected and motivated local police force.
We cannot expect people to put their lives on the line without adequate compensation.
To hire better officers requires higher salary.

All our public servants deserve better pay and benefits.
I think that they deserve a higher salary.
Public safety is too important not to increase their pay as an incentive to bring on more qualified personnel!
It isn't just pay though this is an issue. All factors need to be considered, not just a pay increase.
My property taxes should be used for the police instead of illegal aliens
Police officers are vital to a safe and protected city. If we do not pay them a suitable wage other communities will take officers away from our area and as your questions states, officers are getting harder and harder to recruit and retain.
You get what you pay for. Make people want to come here and serve.
There may be issues other than money that are impediments to recruiting and retention.
add into property tax
If we don't pay well then our personnel will be recruited away from us as soon as they are trained and experienced in the field.
More police officers would improve response time
I don't want to lose capable police because we can't pay them more than a living wage. Make sure you weed out the burned out and marginally competent and let's pay for the officers who care. "Good olde boys" need not apply.
If we don't we will have consequence.
I don't know that much about current pay levels in Las Cruces. Before I'd support pay raises, I'd like to know what current starting pay is, and what the median national starting pay is for police officers.
I am guessing that the police force is understaffed as are most public services. Good people should be recruited and trained,
We need police patrolling the streets and making sure our neighborhoods are safe. The police are our first responders and should be willing to stay in our community but they need to be paid for their service.
There is no price you can put on feeling secure
Provide current salary info and incremental pay increases for existing PD positions before we agree to an increase.
Police officers risk their lives to keep our community safe. They deserve to be paid well.
In order to recruit & retain qualified personnel, it is essential that they are paid a salary commensurate with their responsibilities.
Las Cruces is the safest city in New Mexico. I've served on a grand jury, which only reinforced my sense that the hardworking LCPD make it that way. I would absolutely pay higher taxes to compensate LCPD for their commitment and improve retention.
Fully screen all applicants and get quality versus quantity.
Only if they were properly trained, most in this town are trigger happy, drug/alcohol abusers, and don't know how to control their emotions and anger.
I would pay to recruit/retain police personnel with the understanding that the PD is providing the absolute best community policing training and that an incumbent PO has demonstrated the ability to utilize that training in difficult circumstances.
if that is what it is going to get more officers
I believe we get what we pay for and I am uncomfortable with the common practice of police using their position off duty to provide security for private companies.
If they are fully qualified.
With low unemployment and the inherent danger of policing it makes sense to pay officers well. Survey towns of similar size or slightly larger and find out what other towns are doing to retain their staff.
This is a very valuable service and we need to compensate well. We also need to attract top talent

Unqualified officers can make life miserable. I want happy, smart, kind officers and I am very willing to pay for them.
Entry level pay should be based on experience and education of applicant
I don't understand the crime and services, so I can't answer this question.
I support more paid leave, required counseling/therapy for ALL officers, a four day rotating workweek. Higher pay will not impact empathy, mental health or decrease violence if the officers are already being paid above minimum wage w/ benefits etc.
We need our police department, and an increase in taxes is the way we keep competent officers, and attract new ones. They are worth competitive salaries
It seems like the crime rate in Las Cruces has increased. More shootings for sure. Well trained police officers are needed...training imperative and needs to be supported by community members through safety taxes.
As I do not know anything about the current issues causing the difficulty in recruiting and retaining qualified personnel, I can not commit to supporting pay increases. I have seen many police forces where the problem is not pay but culture.
Officers may risk their lives to protect us.
We need more officers
We need to attract quality individuals.
Should be a priority
I think that higher pay would lead to a larger pool of qualified applicants, and I'm always happy to see public servants earn a better salary.
Being a police officer is dangerous.....they deserve a higher pay rate.
Better quality officers
We need qualified police to maintain public safety.
Maybe you should hire a new police chief. Moral is low in the department because of him.
Not enough characters to explain. If wages are low in comparison to other similarly situated departments, yes raise wages. I imagine the problem is more related to Las Cruces needing vast improvements of the schools at high school/college level.
You have to pay to be safe!
Pay them for putting their lives on the line and stop wasting money on issues that are for "beautification" and other frivolous concerns.
If you pay them what they are worth they will do their job. Respect and value!
/we need more HIGHLY trained officers and they should have a good life for them and their families
Higher salary and benefits.
They get paid enough
Hey, these individuals put their lives on the line/they need to be compensated
Why?
Police deserve more than a "living" wage; pay should be commensurate with an officer's duties.
Depends on where the \$\$ comes from
Police officers have a stressful job and to have money worries on top of it is shameful if as a community we do not show our appreciation with pay that is dignified for a job that provides safety which is a great necessity for us all.
IF good people are hired.

When the LCFD gets an Increase then we can about lcpd
I support law enforcement and believe we should do more to keep the good ones in and recruit others. Many LCPD officers have an attitude toward the public and other law enforcement agencies. this does not need to be rewarded.
They definitely could be compensated better, maybe you can attract more quality personnel
Absolutely. The police should have all the resources required to do their job safely and effectively.
I think the higher you pay a profession, the more likely you are to hire carefully and retain honest and competent people who take the job seriously.
Our public defenders make a pittance in view of the essential support/protection they provide. Give them a pay raise, offer incentives for retention, help them out!
I think I'd like to see some plans and movement towards positive changes before I support this.
I don't know what the various levels of police officers are paid. Some likely need a raise. Some probably make way too much money for what they do.
to help keep our city safe.
Need more information
The police service is slow and lacking crime is on the raise so yes please hire more officers and give them a raise if it means better safety.
Too much drugs around the area and nothing has been done
Necessary for a growing community such as ours.
Our officers are not paid enough for what they have to do is put up with
I would approve pay increase and tax increase to provide more hiring and training of officers.
if police increase contact/engagement with residents and in neighborhoods I would gladly contribute
The police officers get paid less than what other departments do namely DASO who takes a third of the calls. The state police were just approved for a 15% pay increase. The LCPD needs to be paid more they work hard
The sheriff's department requires more attention than the city at the moment
We have to do one what needs to be done to provide peace and protection to our citizens.
If it meant that we had less crime and robberies.
I wouldn't want to give a pay increase, if the police in the community are still acting the same. There have been times when I would be at a traffic light and they are on their phones on their ear.
Would like to see more police presence. Police being at Walmart all I see them do is texting, so don't feel safe there either.
It is a hazard re dous job and people dont appreciate police officers but changes need to be made with attitudes and how they treat people
We need police to keep us safe but they have to control traffic violators, some people don't care and they drive scary and there has to be something done to make people slow down and/or get off their phones.
It's a dangerous job & I think they deserve compensation for their sacrifices
I feel that when People are paid what they deserve they are more likely to feel a sense of pride and a sense belonging to their Workgroup.
As long as the pay is the same across-the-board for all 1st responders
I am ok with this as long as the officers are trained extendedly with mental illness.
Depends on where, and how much, the money comes from to support the pay increase

Why would they come here if they can make more somewhere else.
Effective police need training and refresher courses. And they need to get a fair return for a dangerous and taxing job.
Police and Fire are probably underpaid for the services performed.
I agree to support pay increases and additional training.
I think they are overworked and underpaid.
If the person is well qualified then they should get paid better.
If neighboring towns/states pay more, they will leave.
I feel that policeman and paramedics are underpaid. We depend on these people in times of emergencies, yet they make less money than government officials who don't deal with crime scenes and seeing peoples bodies splattered on the highway.
Crime is up and the need for qualified police must be met
other than traffic stops, 2 -3 officers are not needed for a routine traffic stop.
I would have to know if perhaps there were other factors besides salary involved in driving personnel away from the police department. Perhaps there is a supervisory issue, which needs to be addressed. I simply don't know.
They are never paid enough for putting their lives at risk
I think our LEOs are underpaid for the work they have to do.
The job of a police officer is full of risk. Good pay can be an incentive to attract and retain law enforcement candidates
I would like to see the police employ a Masters level LICSW social worker to address the problem of the homeless and mentally ill to help get them off the streets and into some type of residential or treatment program
Dependable, ethical, professional employees require and deserve a living wage, especially when they are expected to put their lives on the line in the call of duty.
Increasing pay scale will not necessarily solve a recruiting and retainment issue.
Rather not explain.
I would support the idea but not the fiscal responsibility. I cannot support the concept/quantity of their retirement.
I have no idea how the pay of the LCPD compare to other police department.
The retention issue with LCPD is not the recruitment part. It's the morale of the department. Their administration has forgotten to lead by example and to remember the importance of inclusion of ALL employees. Also the disciplinary process.
I pay enough taxes. Fund it by cutting a wasted program
Compensation should be improved for police officers, given that overall resources are used efficiently and in line with priorities.
I don't know how current pay compares with similar sized cities in New Mexico.
They should get a higher pay. Their job is dangerous and the citizens should appreciate them like they do to the military personnel.
You need qualified law enforcement personnel. You have to pay more to get more,
Police officers and Firefighters are our local hero's. It is difficult to pay them what they are really worth since they are paid with tax dollars, But I think that we waste lots of money on other non-essential issues like holiday celebrations.
I would definitely support an increase in property taxes to accomplish the policing needs of this community.
It's a dangerous and demanding job and they should be well paid

It has been explained to me that the LCPD is the 15th highest paid department in the state. Unacceptable The second largest city should be paying the second to fourth highest wages. I don't think this questions should be asked if its not important!
Adequit pay is needed to retain and train qualified patrolmen
Officers need to be paid for the job that they do (risk and all)
They need to wear many hats and put their lives on the line every day. They should be able to expect a retention bonus as a reason to stay with Las Cruces PD.
Would depend on the City's budget.
I support them 100%. If they are courteous, well trained and enforce the laws I support them.They are safer if there is the manpower to do their job. If the judicial system did their jobs correctly the police would be safer.
I don't know what their salary range is.
I feel this is important. If you don't properly fund something you find important, you are essentially saying it's not that important. Police 100% should get pay increases.
I don't think money is going to change this issue. Status quo, hiring & interacting only with those that will agree to keep things as is - that's the LC way. I expect it's harder to fit in than it is to be a policeman here.
They need to be paid to do the job well.
The department appears to perform responsible recruiting and I support their efforts to pay more to retain good officers. If you have high standards, I support a pay increase.
I have lost much confidence in our current force due to their inability to handle difficult situations with killing someone.
If the services were improved.
Police officers put their lives on the line every day and should be compensated well for their service.
Better pay means better recruiting.
I'd like to see them more efficient.
See what plan comes up!!!
I would vote to hire more police and pay them a fair wage. A safe city is where people want to stay and move too. Property values would also increase
I believe part of the reason for not being able to keep qualified police personnel is poor pay and benefits. If we are to expect qualified and ethical police personnel than we should be expected to pay for the quality.
Traffic violations should be used to increase revenue and, in turn, to support better pay for the police.
Not if my taxes were increased as a result. Taxes are already increased was too often for things I don't support.
Having more police would help the community and if pay increases would accomplish that, then I would be in support of that .
I don't have enough information to properly respond to the question.
So much money goes into overhead bureaucracy any time money is allocated.
I do not know what officers are paid nor what requirements are necessary to become an officer.
Will allow the police department to recruit more easily
you get what you pay for...to retain employees you must provide opportunity and an appropriate pay scale
I believe law enforcement should be paid a decent salary. I believe the city pays their officers more than the county.
its always tax the people when the city needs something instead of being efficient
If police are well paid and well treated they are likely to do their job well.

Maintaining security is important but the problem in recruiting may have more to do with the perceived personal liability due to politicians lack of support
I have no idea what the pay is. If an officer was hired from Tulsa, OK I can't believe pay is the issue. But why not move towards highly paid officers? Don't follow the crowd. Pay AND recruit such that the City is a high outlier on the pay surveys.
A professional well educated, well trained police force is money well spent
Appropriate, competitive salaries will attract quality, well trained candidates.
The police should respect each citizen of Las Cruces, and each citizen needs to respect & support our police force who are essential to the rule of law, a sacred trust with the citizens, and should be well compensated for upholding that sacred trust.
People have to be paid a good wage in a competitive job market and good wages attract good candidates. I say this without knowing what our police officers are paid, but recruiting and retention are easier with good pay.
I think it is important to have a safe environment
Better trained officers make for better enforcement.
Law enforcement is paramount to our safety. I whole heartedly support our men and women in uniform.
If needed, yes
Only if that would help the service if needed.
They put their life on the line for me and everyone else. They should be paid well!
Without good law enforcement this City will fail to criminals.
They are essential to a safe city
My son has just retired from police force in Leesburg VA after 22 years; he was a street cop, involved in city events, and setting up police Explorers, and ride alongs
I would need to understand why pay is an issue.
When it comes to public safety I believe that compensation and benefits could be a deciding factor in attracting the best.
I would more highly support higher pay if they would begin to enforce traffic laws.
Maybe there should be a dedicated traffic enforcement unit. Pay could be increased based on enforcement fines.
A top priority. LCPD competes with other agencies for a limited pool of qualified personnel. Total compensation packages must be superior.
If we cannot recruit and retain police personnel, the city is in deep trouble.
If we need to pay more to be competitive, we should do it.
I want the best
Qualified officers who want to serve Las Cruces should be paid appropriately for their service.
Safety first
It's gotta be the hardest job ever. Yes, pay more than a living wage. Pay the elected officials less if need be.
As long as it goes to working ranks and not administration and fancy buildings
I believe that you get what you pay for, but with an increase in pay there should be an increase in the level of performance and professional expectations. This should not be something for nothing.
If they trained properly not 12 week wonder. You can not train police are expect him carry out his duties properly.

LCPD face situations on a daily basis that can put their lives in danger. They are also in the unique position to render life-saving aid to people after accidents. They carry deadly weapons, and can use them in specific situations.
Hard times for police,pay more and get better officers
Not if it raises my taxes
Good officers are needed.
you have to ask why are they leaving? Is it leadership, corruption, preferential treatment, lack of equipment to perform mission. Ethics, integrity.
School career days. Cadet Programs. Have fun activities for young kids at fairs, schools, community events. Many kids decide their career by middle school so provide EI ED and middle school programs. *Build trust relations with minority community.
Our salaries need to be competitive
It's important to pay our public servants properly
It would seem more advantageous to retain officers that are familiar with the city rather than recruiting from outside.
We can't pay our police officers too much.
Just a feeling.
Why should we increase pay? They don't do their job now.
more pay, more police
More effective not more
pay and benefits should start at \$50k and go to \$100k for the most senior, even higher for supervisors. when demonstrated examples of competence should get special awards bad performance and conduct unbecoming should not be tolerated
Police officers are notoriously lower paid.
Protection costs. Higher pay might mean higher quality.
Public servants tend to be underpaid, so I would support pay increases for many of them.
You usually get what you pay for. Qualified, trained and experienced law enforcement is necessary. These folks deserve adequate pay.
Police work is inherently demanding, sometimes dangerous, and requires a unique person/personality that has empathy and kindness on one hand but the ability to deal with extreme violence/hostility on the other - need effective support system/training
I guess ,attractive pay may attract qualified persons
The city has to compete with El Paso PD, sheriffs, and corrections, as well as State Patrol. Competitive pay would allow them to do that.
Increased perception of enforcement and rule-following would come from increased presence. More & better-trained officers would change the perception of citizens and heighten the risk of breaking laws. Our officers are underpaid and leave too often.
They are. It supported by the city council and the judiciary. Morale is low and money doesn't help that.
Its important to pay competitive wages for high risk employment like the police department
Our officers deserve a good salary.
You cannot expect police officer's to work a violent community like L/C, put their lives on the line, and expect retention for low pay. The political environment within the Department also needs to be open to rank and file officers.

Show you can provide a better service first before asking for raise.
They deserve it.
I think the Las Cruces Police Department pay is ridiculously low as compared to other agencies throughout the country.
Recruiting/training top quality police officers must be citizen-supported\$ priority. More officers/patrol vehicles will only help if they are ACTIVELY patrolling, keep a HIGH physical profile & are judiciary supported. ENFORCE NO PHONE USE IN CARS!!!
Depends on how and how much. How LC compares to other places
These men & women endanger their lives protecting the community therefore, they should be compensated.
You have to be competitive
Law enforcement pay should reflect the truth that men and women put their lives on the line daily for residents to sleep well at night.
We need to feel safe and know we have enough officers to serve our community.
I have a personal relationship with a member of the LCPD. Police are valuable and effective and I would happily contribute to expand the department
Pay increases would help in recruiting qualified personnel
Hell no.
The police provide a necessary critical public service and must be competitively compensated for their dangerous job.
While there is a national average pay for police personnel, I think being so close to the border and the varieties/complexities of the criminal activity warrants higher salaries.
Don't know what the current wage and benefit package is for police officers.
A well funded police department is important
Yes, police officer put their life in the line. Pay increase qualification and expectation of officers should be high too. Constant training (people skill/field wk), fitness (maintain good fitness level new&old officers) and education (Assoc.degree).
It's a very under-paid, completely necessary position. It's crazy how little they make.
Pay raises keep the best police officers working out streets. We need to keep our quality officers in Las Cruces. LCPD deserves to be paid for the risk they are put in everyday.
Of course!!
The risk involved in their profession, must be valued, and compensated properly to keep them in this area, cost of living should be appropriate.
Don't know anything about this specific issue.
without clear identification of the metrics used to establish that pay is the problem probably not
We need to have a stronger police presence. If the salaries offered are a hindrance to making this happen, I support increasing salaries.
I am uninformed on all factors related to difficulties hiring and training new officers.
A well payed police force is a force that you can trust to not skimp on duties that may be undesirable (e.g. paperwork, court hearings etc).
PAY MUST BE COMPETITIVE WITH SURROUNDING MUNICIPALITIES. OUR CITY GOVERNMENT HAS WASTED SO MUCH MONEY ON UNNECESSARY, FRIVOLOUS PROJECTS. MONEY TOWARD MORE POLICE OFFICERS, AND RETAINING THE ONES WE HAVE, SHOULD BE A PRIORITY.
Increase the pay, especially for education. And never dummy down the entrance exams.
Lives are on the front line every day

They need to be paid for putting their lives on the line daily in what they do. They are grossly underpaid and that is why you cannot get quality people to become officers. You need to put quality above quantity. Good officers can do more with less.
I would like to see how the current budget is administered and allocated before supporting a increase. As with any municipality you should be accountable for what you have. What would you do with a pay increase?
Police Officers are putting their lives on the line every time they go on shift. Having financial stability may help to take one less burden off their minds as they protect our community.
The city needs adequate police protection and, therefore, should pay sufficiently.
I don't know if attrition due to pay is a problem. If not, then the market pay is appropriate.
I have only lived here 3 years and the city is growing. The officers do work hard and it is very easy to notice the good they do in the community. I would definitely support a pay raise to help retention and recruitment.
Officers earn a good wage. Employee morale, being tired and overworked are almost always the most common issues in terms or retaining qualified personnel.
If a detailed budget was released to show that the money is being used for recruitment services, and not other expenses.
You have to keep in mind the city size, multicultural citizens, and geographic area. This police force can be exposed to unique situations. There are numerous law enforcement group here that have to interact on a daily basis.
I would support if I can be sure that training will be thorough and comprehensive.
As a retired teacher, I know that to retain the best, you need to pay the best. There must be continued monitoring to assure the public that the police are doing their job as expected. EVERY public official needs to be monitored.
If pay is less than comparable cities then their pay should be raised to match.
How much would pay be increased and would it actually attract qualified personnel
Not sure of the shortfall and where needs are.
Don't honestly know about this to say one way or another.
I don't know what they are paid now, and I don't know the reason why they are leaving the department. If it takes higher pay to retain qualified officers, then I would have no objection to a pay increase.
LCPD is under paid
Not sure how salaries compare to other cities in NM
Would need to see comparisons from other same sized cities.
I am not sure how much they make now therefore I cannot say weather they make enough. More than likely they make enough because I see many of their cars parked next to there new homes when they are off work.
There is more than enough government waste that could be reduced and money saved spent on police pay.
LCPD officers have a much higher standard and work in a more dangerous environment than many other law enforcement agencies around the country. So why do they only make a fraction of what other states/jurisdictions pay their police officers?
To get and retain good officers, we need to pay them well.
Yes, I knew a great police officer that left LCPD for a better paying job elsewhere.
We need to recruit better quality people, not the usual dirtbags for greater sums of money. We need better cops, not better paid ones. Police shouldn't be hired unless they meet a higher standard. We should pay more only if they are better educated.
Yes they deserve more pay
All local law enforcement have excellent pay and benefit packages as it sits but I'm willing to listen if an increase can be justified.
A person's life has no price. Without safety, everything will result in a domino effect in a negative way.

Sure but is pay the only reason retention's difficult?Are police getting the support, equipment, etc needed to perform their duties effectively & safely?Officers should have more say in this issue than citizens who don't know what they are up against
If I see them patrolling my community
There are a lot of City jobs that pay more than police officers. Cops should at least be on par with secretaries.
We need competent police officers and that takes time and money to be able to vet them.
Hire more experienced law enforcement
Higher salary would bring in more recruits and retain personal
I believe the police officers that are already in place need to be taken care of first, than new recruits.
I would if the retention and recruitment issue is due to pay, and not with organizationally caused stress and morale issues.
less pay for judges/or judicial staff, they are over paid and arrogant. Police do all the hard/difficult and judges let these illegals or criminals off. Pay the police more with that.
It's no secret that police have probably the most difficult job in this town. Race relations are low and many do not respect the job they have to do. So it's little wonder many go else where to seek employment.
They are doing one of the most difficult jobs. The cith councilers are more worried about minimum wage than taking care of the ones that serve us.
If an officer isn't paid well they may feel under value and no perform as well
It is a dangerous and at times a thankless job that should be higher paid to bring quality officers into the force and have appropriate pay for those now serving.
Absolutely! Per capita, we are too low and with the border issues crime is thru the roof.
Police, especially good, honest, well trained ones, are an asset to our community and should be treated with respect and compensated for their public service that every day could put them in harms way.
Define and explore reasons for the high turnover one needed. Perhaps there is a problem with promotional opportunities.
Increase must go towards salary and personal equipment
police officers will never be paid enough to do what they do.. just like teachers! they totally deserve to have a pay increase IF THEY ARE A GOOD COP.
I know some ex officers who are good men. I also know ex officers that are total asses !
Better pay and more education about dealing with people living in poverty couldn't hurt.
I just moved here a year ago and I really don't know whaat it is like here but I know they were always short staffed in Denver. Hopefully there won't be any mass shootings here where we will need more.
We need to keep our police so that they can be better trained. Increased training would insure that we had good police who actually cared about their jobs and the public. Soon enough good training would increase job retention while weeding out bad
Support pay increases to protect the city and curb crime activity
Police are underpaid.
Officers should be well paid for what they do
Police deserve a raise. Take it out of the bike path fund and while you're at it, get rid of the bike paths on some of the streets that are almost never used!
They have a hard job to do especially those that are in the profession for the right reasons. They deal w/ issues & crises no one else wants to deal with. God's true angels.
We should look beyond our immediate region and pay competitively on the same scale as cities like Phoenix.
Only after a couple of years trial period to weed out the dead wood.

I feel the police now are not fair and impartial and only enforce what they see fit. I would not support retaining or recruiting more officers into this ineffective system.
I didn't even know this was the next question, but this was my recommendation in Q13. Police work is tedious & dangerous, & requires highly trained & competent people. Those type of people need adequate pay.
Only if it does not effect my property tax
It would probably help to bring on new career officers if they were getting a livable salary.
Law Enforcement is essential. Though they risk their lives and deal with crisis on a daily basis, their job is mostly thankless. They deserve to paid well for doing an impossible job! A reasonable salary is powerful tool for preventing corruption.
Cops should get paid more, they put their life in harms way to protect others.
I can not afford higher property taxes to pay for more police or retain them. However, maybe funds from another source can be allocated to this measure.
I'd need to know why recruitment is difficult.
I think police are underpaid for what they do
This would be a benefit to the entire city.
Some are great and deseeve it. Some get DWIs and a corrupt DA makes up a BS excuse to drop the charges.
Again, they put their life on the line, If you want a safe city then it starts with competitive pay, good training in verbal deescalation skills etc.
less money salary gets cops who really want the job from their hear.t Like teachers. ore money for a cop more chance of gettign competent cops. of course, there is the other argumant. That less money gets cops who want th job from their HEARTS.
Respectable pay attracts a higher caliber of officer.
They need a descent pay check to motivate them to do a difficult job which is more demanding than some. Many towns/cities have a sign on bonus, we need to consider the same. Check out what they are doing in Lea County and Hobbs.
Perhaps better pay would increase the applications accepted from a higher caliber of applicants
My father was a NYC policeman so I have a keen understanding of the difficulty of police work. The better paid and trained police are, the better they can do their jobs. The deserve good pay.
If you are losing officers to higher paying cities, you have to compete with better wages and or benefits
The city doesn't pay our VP police enough
With additional education and qualifications
Pay drives desire to perform
Police presence in itself helps lower crime.
It's a serious job, it deserves serious compensation.
Police officers are very important to this community and I'm sure it is a difficult job. They deserve to be paid more as a reflection of their skills and importance to the safety of the community.
Pay better so more people become police officers.
If the officers go to traffic I will support the increase, maybe that should be part of a future bond proposal.
They have to have a living wage and need good pay to recruit good officers.
I'm living on a fixed income.
If they get qualified and trustful people

I would.
It would be nice to be able to retain capable, professional officers. Increase in pay would help.
The street cop sees the captains and chief do he can do too
The pay should reflect that which is currently being paid in similar cities.
With any job, if you get paid decent, people would most likely appreciate their job more and be willing to put their energy into a job. Money shouldn't be the only factor, a good working environment and more time off would probably help.
We need more police. There has been increase in violent crime in the city. Patrolling problematic/known criminals or areas to protect the innocent.
It's a valuable government function and should be treated as a professional and important career path.
It is important that good police officers feel valued in their position so that they continue to do a good job.
increase pay to tenured officers as an incentive for new recruits to join and stay with the force.
TOO EXTENSIVE AN ISSUE TO ANSWER OFF THE CUFF
We have to stop the waste and abuse. People get paid too much for a town like ours. The university for example, city employees, the policemen should get better pay than any of them. We need them. Make people work instead of food stamps, welfare...
There are ENOUGH officers. Their use and time need MUCH improvement
Before the city approves pay increases to recruit and retain police personnel, it must first have to prove that it has studied all existing area of spending to verify it cannot make cuts in other departments.
Our department is not competitive with many communities around the state
If given a good enough reason. How will it be paid for?
THEY JOB IS VERY HARD OUT THERE
Because if they had more training more people might apply and they might do a better job.
With a rate increase, they shld do more and be more involved not jus patrol looking for drivers to cite
If the police showed that they were part of our communities and treated everyone with equal respect and stop treating everyone like they're law breakers, with suspicion, I would welcome more police in my community.
If you pay your people well theyll do a better job. And to have a safe community you have to have officers who feel appreciated.
No, I have only met mental patients that become cops.
No further explanation needed.
They put their lives on the line and o believe they should be compensated for it. Officers in my opinion should be paid higher.
WE NEED MORE OFFICERS AND I WOULD PAY MORE TAXES TO DO SO
I have only lived here months
Low pay for risking life
Good business efforts can help reward our police officers
Safety is a top priority if not number one concernt for many residents in this city.
not a big supporter of the LCPD

Grossly underpaid.
As long as my tax's Don't go up
see question thirteen
Very important to have sufficient number of officers on call
The police are valuable to a community and feel that they do get pay increases regularly.
Paying Officers a fair salary for a City our size is the right thing to do.
If I were a qualified and good cop I would go where the pay is better for the risks I have to deal with each day.
I believe this is a nationwide problem. Pay increases would probably mean tax increases and I feel our taxes are high at 8+%
Higher performance requirements must be coupled with better pay.
Yes but they need better training especially in the communication dept.
If the raise is based on performance, yes
I would hate to have our LEOs trained here and leave for better pay.
In the line of work they do, they need to be paid a decent salary two that they don't have to work overtime to make a decent living.
hard hard job with very little recognition
Being a police officer is a dangerous job and getting more so every day. They put their lives on the line and should be paid accordingly.
Don't know current pat scale
Higher pay and benefits equal better and more dedicated officer
There's alot more reasons besides pay that retention is low...
It doesn't matter if 100 new officers are hired. If nothing is done, nothing will change.
They put their lives on the line every day. They deserve to be compensated accordingly
first responders take daily risks citizens can never imagine, they need our support to be our protectors and shield us from the worst of the worst
new to the city, unfamiliar with the economics of public servants
Do they need more officers?
The police keeps everyone safe so they deserve a pay increase.
Adequate compensation has to be a major consideration for any prospective employee; at a minimum, our compensation package must be as good or better than comparable demographic areas.
They have their lives on the line everyday
We need strong willed people who are willing to uphold the law while also getting benefits from doing what's right. The pay increase will help get our recruits do better from when they're thrown out into the field.
Police work hard and deserve to be paid for it.
I want to feel safe in my city Especially when I have children with me
Support would depend upon quality of personnel involved. Education levels, personality, background, physical condition

Comparatively, officers in Colorado, Arizona and Texas make \$33/hr compared to our officers making \$25 to 27. The call volume is very high and yet Las Cruces is a very safe city, thanks to our officers.
I feel those in law enforcement, as well as first responders, don't get paid enough. They are so important and put their lives on the line every day. They do their best. I feel their pay should account for this. They are so valuable in our community
I'm not aware of current pay scales and how they compare to other cities of a similar size so I can't really judge whether pay is the primary reason for the difficulty.
Yes they put their lives on the line everyday for us. We need to entice officers to stay here and not leave for more money.
The police are the principal persons ensuring the safety of the public and the preservation of the rule of law. Neither of those are 'easy' jobs. Police officers deserve to be paid commensurate with the difficulty and importance of their work.
Police risk their lives everyday to protect us and yet they are paid very little for the risk they undertake.
We also need more officers
High quality police service is important.
We are new to the community, so have no experience or knowledge about whether pay is adequate, or not.
How can we expect to get top quality people if we don't offer salaries and benefits commensurate with their responsibilities? We need to consider the importance of their work in our societies and compensate them accordingly.
If the current ones can't do what we think they should do such as be visible in neighborhoods what is going to make that new recruit any better since they are trained by current officers.
Once police are trained, they leave Las Cruces for cities that offer them better pay and benefits.
Communication between the public and police officers has to improve. Education of the public has to improve. MVD training improved for the public to follow traffic rules. Police hold the public responsible for breaking laws within city limits
I support pay increase to officers that are in the streets dealing with the community. Seems like the police department is to top heavy with all the higher up people. Pay increase to the officers in the streets not only helps moral and life at home
If reasons for retention loss are open to the public
Officers put themselves in danger each day addressing crime/criminals. They are first responders in emergencies. They should be rewarded for their dedication to the community.
Dangerous job and we need to keep the officers we have now as well as recruit more officers
you get the kind of job you want if the pay is good
Is low pay the issue?
I would support an increase for vehicles as well
Not sure
The job should sell itself
An officer should not be worried about feeding his family. I believe the officer needs to be paid at a rate common with their experience, presence and action on the job. However officers need to be held to a higher standard because of their position.
Their pay is equal to their job requirements currently.
They have a tough job. Not everyone can do it and if getting a pay increase can help support those officers who need the income, then we should all as a whole be willing to support those who help us when we need it most.
Police work really hard and put their lives on the line every day. They deserve to be paid well and have good benefits.
We need competent Police Officers

N/a
Recruitment and retention of all members of law enforcement is critical in this era. We need well-trained, well-educated and sophisticated people in those positions. That means they need to be paid well.
Taxes are at a high level now. Would support a modest increase for first responders but not a huge increase.
Public service should not be at low wages. I think police and their support personnel should be compensated at a level that encourages honesty and pride. low salaries lead to higher turnover rates and loss of talent, which have high hidden \$ costs.
To get and retain officers money will have to be spent
The better the pay the better the candidates and the more selective they can be, NM State Police has a high quality of standards and is CALEA certified
I would have to become aware of what is affecting recruitment/retention and then work to improve those areas. If pay increases would positively affect recruitment and retention I would support that & all areas that would affect this.
Yes pay them a living wage, drug test, train them and reward them for being honest.
Would need to see data related to recruitment and retention and comparison to similar cities
They already make a lot
Because then they would be able to patrol neighborhoods and less crime would happen.
Safety is important. Happy to support security.
I don't know anything about the pay policy of our police, so I cannot have an opinion on whether the policy needs to be adjusted.
In today's climate, all police officers must be well trained and unfortunately, well armed.
If they are putting themselves on the line they deserve a proper pay.
Do we need more police? Maybe that money could go elsewhere to better use. Ive heard a lot of stories of violent cops in Las Cruces.
Money is always motivation. No money no police personnel
Treat them fairly and they'll treat us fairly
For the dangers they face they are underpaid
I don't think we pay police officers enough for the risks they take.
Pay may help recruit and retain officers but the environment and leadership are what make it all happen in the end. Poor leadership and poor work environment (with in the department), pay at that point does not matter.
Officers risk their lives daily in the job. Pay should be reflective of that risk.
A good police force, just like good teachers, work long hours and must meet in highly intense situations with the public. There is a stress level which is not seen as part o the job but takes a toll and must be compensated.
Pay only helps so much. Strong servant leadership assists with officers wanting to work verses having to work.
It is essential to an individual to feel that they can support themselves and their families. This leads to a willingness to ensure the job is performed well.
Don't know if low pay is the problem.
Why? I still see cops posted up hiding begging for tickets. See people in need of help and officers could give a damn
Raising the quality of middle and upper management must come first. Also, top echelon of city leadership needs to change entire direction of policies as it concerns public welfare and spending on projects that do not help the residents of the city.

The current police force appears to be sufficient to address community needs. However, as the city grows, I would support an increased police force to maintain the protection it currently provides.
Concerned how funding salary increases would come about. This would definitely help with retention and recruitment.
I have always felt that police officers are in the line of a dangerous duty and risking their lives---they should be paid the highest salaries in the city budget.
Yes because it is a most valuable profession/occupation for the city and it's citizens and in view of the serious perils of the job paying accordingly would help lessen the stress police & their families incur
If Police Officers were paid-a decent, livable, wage.I believe there would be more interest in joining the force. They risk their lives everyday to keep society safe. They deserve a lucrative salary.
Would taxes go up?
Sometimes, you get what you pay for! Better qualified and educated personnel require better pay if you want to retain them!
Recently moved into the area, I'm a retired Police Officer and the pay never matches the sacrifice that comes with being a public servant.
My experience in life with cops and say jury duty is how they will lie everytime to protect their ass or cover for another cop. Hire better educated personnel and MAKE THEM ACCOUNTABLE WHEN THEY DO WRONG
Need highly trained individuals with sound judgment for difficult work.
Adequate pay and pay raises are essential and appropriate for all law enforcement, for both recruitment and retention.
Was disappointed to hear that having well paid police force (top three or four in the state) is not longer happening. Understand we may no long be even in the top ten.
If hiring practices bring more diverse workforce I would be willing to give raises.
For the level of commitment required to be a LC police officer I would support higher wages.
At any moment their life can be on the line. We need to show that their risks are understood and supported & if something should happen their families will be provided for to a degree because they live with the risks and uncertainties as well.
They put their lives on the line daily and deserve a raise.
Better pay means a more qualified recruit will apply for a position. If people receive a decent pay, they are more likely to make a career out of being a police officer and we are more apt to attract dedicated, educated and competent recruits.
We need more qualified police. I see too many obese police that couldn't do their jobs quickly and safely.
taxes
Perhaps some of the funding used to develop and maintain landscaping should be diverted to public safety.
I think this is reasonable, as long as they are not just looking for pay, but also want to serve the community.
I would doubt most residents know off-hand the pay grades or staffing needs of LCPD. This question is baiting at best. How can I know if they need pay increases without a basis of knowledge on pay scale and employment?
They risk their lives to keep us safe. They should be paid more than professional athletes and actors, who only entertain us. What would you rather be: safe in your neighborhood, or entertained in your neighborhood?
From what I've read and heard, salaries are a bit low.
Of course, it's a very tough job that they do and they need our support and definitely paid well.
If the same young and inexperienced officers are going to come out the Academy making more than I do even though I have a bachelor's degree, I have a problem with that. The young officers clearly carry a chip on their shoulder.
kind of like that Animal shelter, there is money for services but the community can go blow
You get what you pay for and if we want better we need to support the efforts with better pay.
We have to be attractive and competitive to keep high quality police staff.

This is the city's responsibility to protect the people who live here, so I believe this should be a top priority for where our tax dollars go.
Traffic division could fund self by enforcement of current laws.
And not only do I support pay increased to recruit and retain police personnel, but I even more support pay increases for the civilian staff who are needed to keep the police department working in an efficient and effective manner and environment.
you have to have a good decent pay to keep good decent employee
Number of police in budget was decreased while number of employees overall was significantly increased. City has plenty of money for other things.
Policing is tough, they deserve good pay. I assume this would mean an increase in taxes but it would make LC a better place to live.
Public safety is too important not to!
They do very well with overtime opportunities to add to their salary.
Would support if training was adequate. Doesn't appear to be now. Would support if complacency wasn't so apparent.
NM has a high cost of living compared to salaries. Figure out how to get more revenue from the wealthiest 30 % and pay better government salaries.
visibility of officers requires more officers. perhaps more selected overtime for officers. that will cost money, but money well spent.
From the interactions I have had speaking to police they seem to not really care about anyone's concerns this includes codes enforcement.
A good living wage should be paid to anyone that serves an important role in improving the quality of life in the city.
Absolutely. No reason why LC should not have a top notch police force given the proximity to the US/Mexico border. They should also work closely with all branches of law enforcement (including ICE).
They put their life on the line to serve and protect. Traffic horrendous. Fines would help pay for salary increases/staffing or police presence may deter Not safe taking dog to Vet by Young Park during the day anymore.
I'd prefer to know the criteria they follow
Look at reducing management/administrative costs and placing those resources at lower levels. Get rid of the lower performing officers/administrators.
This department is incapable of producing officers who are worthy of a pay raise, and without any external oversight and accountability for those at the top, I have no confidence in their officers ability to handle any serious threat that may occur.
The amount and level of training an officer receives or has to obtain to keep their certification plus the political and physical demands of the job puts them at the top of the "Professional Level" train.

Fire & Emergency Medical Services

Q24. How do you most often hear about the programs and services provided by the LCFD? Other:

Response
Only if i inquire myself
word of mouth from friends
when I happen upon something. I do not subscribe to any of the above.
Senior watch program since deleted
Conversations with friends.
Sirens in my neighborhood!
Word of mouth
Family members keep me in the loop.
I haven't heard of any.
I don't hear about the services
Word of Mouth
City website
Inclusion in utility bill
KRWG public radio
Grapevine. Word of mouth.
School groups
Working for the city
Radio
Word of mouth from residents
Work Bulletins
CLC emails & Nixel
Personal relationship with FF
City's inserts with utility bill
I research them online
Personal observation
Radio KRWG

Haven't seen anything lately.
I don't
Never heard of a service
Our local volunteer station hosts a get together with food, drinks, fun, and conversation every 4th of July. Attending is our family tradition.
Never. No source of information.
signs/billboards
None
fire department and law enforcement officers
Variety of above sources
Online
Friends
Residents
several people in this neighborhood have contacts in the fire department
Related to a service member
friends and neighbors
City website.
I am familiar with many of the fire department staff and services.
Radio
I don't
I work for the city and hear through the press releases.
Work at MV hosp
Next Door, HOA
I do not hear of any programs
Do not hear about programs
Work at health dept
City of Las Cruces Website
I have never heard of them.
KRWG-FM radio
I hardly ever hear news about the LCFD
Fire fighters

friends/text/email
radio
Neighbors
Word of mouth
Neighborhood online
CLC Citizens Academy
Never hear about programs or services.
family or friends
Talking with friends
Friends, family
email
KRWG radio, also I had a student who was an EMT
Word of mouth
Never hear anything
email from Las Cruces
Haven't heard
neighbors; acquaintances. . . Swimming pool staff. I swim three days a week.
KRWG website
Bulletin
radio
I dont, just now do I know.
Ask fire fighter my self
friends daughter is a LCFD
sorg
I dobn't.
n/a
never heard about any programs
Email
I don't hear about any.
Observation and information from others

I dont hear about them
Word of mouth
I don't use any of those programs or services. I would find out about what they do through the city website.
I don't
I don't
L
Speak at our neighborhood association
In person or through work channels.
LEAD program meetings
word of mouth from people that have inteacted with firefighters
I don't hear about them.
City of Las Cruces internal news articles.
Neighbors
The conversations with neighbors in the area

Q25. How would you prefer to hear about the programs and services provided by the LCFD? Other:

Response
LCFD website
flyers
email or text
LC Community Radio
Well organized content in the city web site (currently looks good but has poor organization and weak content)
Flyers at the grocery store's bulletin boards...Lowe's or table inside or in front of Walgreens or Walmart. It would get to more working people of diverse education and language backgrounds and also reach children and give us to ask questions.
Mass eMails referencing Public Services websites
Text Messages
School and business advertisements
mail/ flyers
Nixel & email
Public and community radio, KRWG and KTAL
One on one interaction with fire officials.
Radio KRWG
Newsletter
Flyers when in the neighborhood
NPR radio station
Targeted education of neighborhoods. Targeted education through home purchases.
Online
Residents
email
flyers in respective neighborhoods
Radio
KRWG radio
All of the above
Radio
Next Door ... Neighborhood meetings

as many ways as possible
one on one like neighborhood watch
Proactive communication through Las Cruces like the police department
Health dept
email
Informative news in monthly city util bill
Use the utility billing newsletters. Put it on the city's web page.
email
KRWG-FM radio
text/email
radio
email notifications
EMAIL
local NPR radio station
Sent letters to the neighborhood where the training will be conducted
not the sun news, they are too liberal and report a lot of fake news, they are not reliable
email or postal mail or flyers on the door
email from Las Cruces
Direct mailing, insert to utility bill
KRWG website
usps mail
all forms are necessary
Flyers at community centers i.e. posters at mail boxes
At the schools
Mail
Telecommunications
Email from the City of LC
newsletters
Possibly PTO presentations
Email

Text messages
Radio
City of Las Cruces website; ideally you would send an email saying there is an update on what the police and fire department are doing.
direct mail/email
public radio
Local radio
social events
Text for my neighborhood
I don't care. I assume they know what they are doing and if I call them for a fire or medical emergency they will take care of it.
City of Las Cruces internal news articles
Personal email
e-mail
Community gatherings
notices in the flyer sent with utility bill
Mailed info..
Flyers, Billboards

Q26. Do you know who is currently responsible for providing ambulance service to the City of Las Cruces? Please specify:

Response
I know that AMR is one not sure if there are others
American medical
AMR
AMR
American Medical Response
AMR then Fire as back-up
AMR
American Medical Response
AMR
AMR
American Medical Response, AMR
AMR
AMT
AMT
AMR
amr
AMR
American first response
AMR
Amr
AMR
AMR
American Medical Response
AMR
AMR
AMR
AMR
private company

Las Cruces office of Emergency Management
AMR
CONTRACTORS
AMR
Amr
AMR
The fire department
AMR
AMR
American Medical Response
AMR
AMR
AMR
AMR
Emergency Medical Services?
AMR
amr
Amr
,arm
American Medical Response
AMT
Primarily Dona Ana County and AMR
Fire rescue unit and ambulance services.
AMR
American Medical Response
AMR
AMR
The fire department/first responders
AMR
American Medical Response

AMR
AMR
AMR
AMR
outside contractor
Amr
AMR
AMR
Dona Ana County - AMR I beleive is the contractor
Amr
American Medical Response (?)
AMR
amn
we have a contracted service
Dona Ana county AMR
AMR
Hatch ambulance
AMR
EMT
American Medical Response
AMR
AMR
AMR

Amr & fire dept
County
AMR
AMR
AMR
American medical response
fire dept
Someone like AMR
AMR
AMR
AMR
AMR
AMR
Fire Department
Firemen
AMR
AMR
Las cruces
AMR
AMR
American Medical Response (AMR) - Private Contractor
AMR
AMR
AMR Emergency Transport
AMR
The fire Dept r first responders with the Ambulance Service right behind them
Private company that charges the crap out of you
AMR
AMR
AMR

Amr
American Medical Response
AMERICAN MEDICAL RESPONSE
AMR
Fire dept as first responders.
A private company, would prefer city offer it though
AMR?
AMR
Private 3rd.party company.
AMR
AMR
EMR
AMR
American Medical Response
AMR
American Medical Response
Amr
Contractor
Amr
AMS? Something like that

AMR
Amr
AMR
Amr
AMS? Whatever th company is named that drives from Mt View Reg Med Ctr. I see them daily . cannot recall their name reight now. age ! ha my old-age brain
AMR
AMR
Las Cruces Fire Department
Amr
amr
AMR
AMR
AMR (American Medical Response)
American Medical Response
Am r
AMR
AMR
AMR
American Ambulance Service
AMR
Amr
AMR
AMR
We see AMR vehicles, and read an article or two in the Sun News
AMR
The only ambulance company that provides services here in Las Cruces
AMR
AMR
AMR
AMR

AMR
Amr
AMR
County
Private companies
AMR
American Medical Response
AMS
911 sends the fire email and ambulance. There are several in las cruces
AMR
Med star?
AMR
American response
AMR
AMR
amr
AMR
Mostly private, backed up by city
AMR American Medical Response
AMR
American Medical Response
AMR
AMR and some LCFD
AMR
AMR
911-Which is connected to the city police which I believe contacts AMR, the city provider, and I think the fire department is also authorized.

AMR
AMR
AMR